REZLIVE API (REZTEZ) INTEGRATION - INSTRUCTION MANUAL

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Version 4.8.0

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Revision History

Version	Author	Date	Note
1.0	RezLive Development Team	July 7, 2013	Released
1.1	RezLive Development Team	Dec 31, 2014	Released
2.0	RezLive Development Team	Feb 15,2018	Released
3.0	RezLive Development Team	Sep 17, 2016	Released
3.1	RezLive Development Team	Oct 17, 2017	Released
3.2	RezLive Development Team	Oct 28, 2018	Released
3.3	RezLive Development Team	Nov 21, 2019	Released
4.0	RezLive Development Team	Apr 05, 2021	Released
4.1	RezLive Development Team	Aug 10, 2021	Released
4.2	RezLive Development Team	Nov 16, 2022	Released
4.3	RezLive Development Team	Mar 22, 2023	Released
4.4	RezLive Development Team	Aug 1, 2023	Released
4.5	RezLive Development Team	Nov 6, 2023	Released
4.6	RezLive Development Team	July 10, 2024	Released
4.7	RezLive Development Team	Aug 1, 2025	Released
4.8	RezLive Development Team	Oct 30, 2026	Released

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Version Amendments

Version 4.8

- **Enhanced Child Age Support:** Previously, the API supported child-age values starting from 2 years. With this enhancement, the API has been updated to accept child ages of 0 and 1 year as well. This change extends the supported age range to include infants and younger children, ensuring that requests containing child ages from 0 years onward are handled appropriately.
- **Getbookinglist API**: This new API endpoint allows agents to retrieve multiple booking records in a single request, supporting up to 1,000 records per call with pagination. A maximum date range of 30 days is applicable to the Check-in Date and Booking Date filters which are optional. Also, one more filter is there for booking type where agent can fetch booking details for ALL or XML or POS.

Version 4.7

- **FTC Junk Fees & Pay at Hotel Fees Compliance: New** <PayAtHotelFees> **Tag** introduced under <RoomDetail> in both **Search Response** and **Pre-Book Response.**
    - Displays mandatory fees such as **city taxes, resort charges, or service fees that are not included in the booking rate.**
    - Each <Fee> includes: type, description, amounttype, currency, amount.
    - This tag will now be shown for **all nationalities** (earlier limited only to USA).
    - Agents must ensure these fees are **disclosed to customers upfront** in line with **FTC Junk Fees Rule.**

Version 4.6

- Search ID and Booking Key Requirements:
    - Both Search ID and Booking Key both are now compulsory parameters.
    - Both Search ID and Booking Key are valid for 30 minutes from the time of issue.
    - After 30 minutes, any attempt to use an expired Search ID or Booking Key will result in an error message.
- Validation Messages:
    - We have introduced new validation messages to improve the user experience and clarity.

Version 4.5

- 'x-api-key' needs be to passed in Request Header. <Password> tag has been removed in request for Authentication.

Version 4.4

- <ChildrenAges> tag has been made mandatory in the Prebook Request and Booking Request. If there is no child in the Pax combination, pass 0 in the tag value.
- Limit of maximum number of rooms that can be searched and booked in one single booking is extended from 3 to 8. Now, you can search for and book up to 8 rooms in one booking.
- Document is upgraded and made responsive. Static Data URLs, Error messages, Certification Process, FAQs and Escalation Matrix are major inclusion of this upgrade.
- Inclusion of <BookingCode> under Hotel Booking Confirmation Request

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BookingCode	String	Same Booking Code which is received in Hotel Booking response need to be passed here	XHUB2145429

- <Price> tag from Pre-Book Request and Response API has been removed and doesn't get used anymore. Below are the tag and its description which used to be present in Pre-book API.

<Price>829.50**</Price>**

Price	String	Price tag gives the minimum price of a room in that hotel if multiple rooms are available	829.50

Version 4.3

A new separate tag called <**AgentRefNo**> in **BookingRequest** API is added. Rationale behind introducing this tag is to provide a reference Id which agent can use to track his side of bookings on our system.

Version 4.2

A new separate tag called <**BoardBasis**> is added in Availability response. This tag will help in correctly identifying the Meal Plan associated with the booking.

Version 4.1

In Cancellation Policy Request, following tags are required to add.

<**CancellationPolicyRequest**> (Parent Tag)

- **HotelId** – Unique Id for a particular hotel
- **CountryCode** – Unique code assigned to each country
- **City** – Destination city
- **GuestNationality** – Nationality of the guest
- **Currency** – Booking Currency <**RoomDetail**> (Parent Tag)
- **Adults** – Number of adults in a room
- **Children** – Number of children in a room
- **ChildrenAges** – Respective age of each child
- **Type** – Room type/category i.e. Single/Double, Standard, Luxury etc.

All the above-mentioned Child-elements are required to be sent in the requests.

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Introduction

About XMLHUB

XMLHub is API distribution arm for RezLive.com. XmlHub.com is a global travel network providing access to the extensive global content and excellent negotiated rates through XML/API platform. With product sourced from different source markets across the globe, we provide 250,000+ hotels from more than 185 countries worldwide.

We offer the highest levels of client support with dedicated Business Development Managers for each market, as well as multi-language Customer Service Centre's.

Why XMLHUB

Travel Content (all over the world hotel availability)

24*7 Support Service

No Development Costs

Access to Excellent Rates

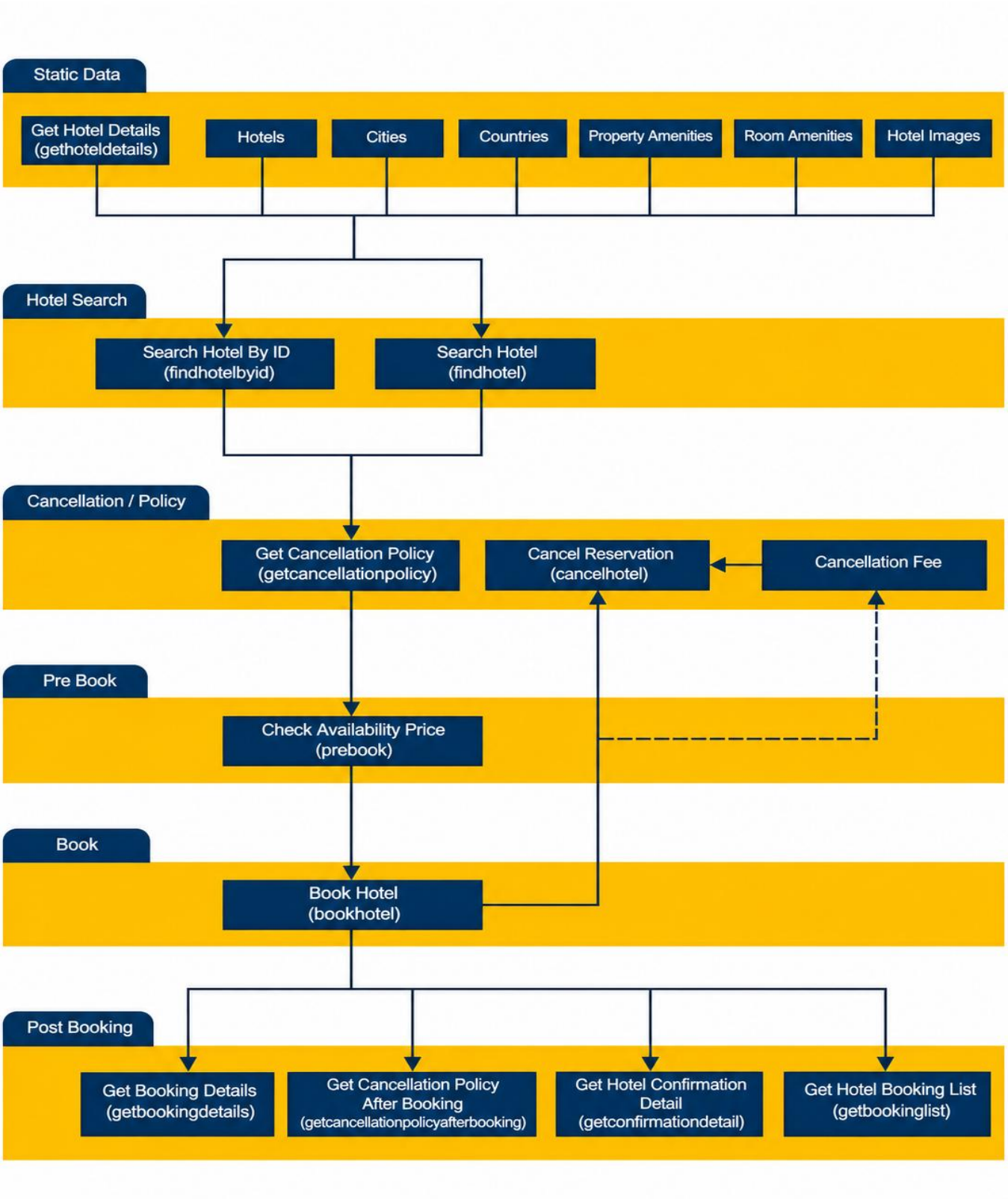
Instant Availability & Confirmation

What is XML Integration

XMLHUB gives XML based APIs for posting hotel reservations across the globe. The API clients can search for hotels with particular HotelIDs and Geo Locations through our platform and can book a reservation in a flash by use of it.

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Flow Diagram / Life Cycle



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Where To Start?

Following section describes list of Prerequisites & steps required to begin working with RezLive APIs. Any user who wishes to connect to RezLive's server needs to obtain following information from us.

User Identifications

At the initial stage, we only provide login credential for test environment. Only after receiving Certification Success from our side post Integration Completion, user is provided with Production environment credentials.

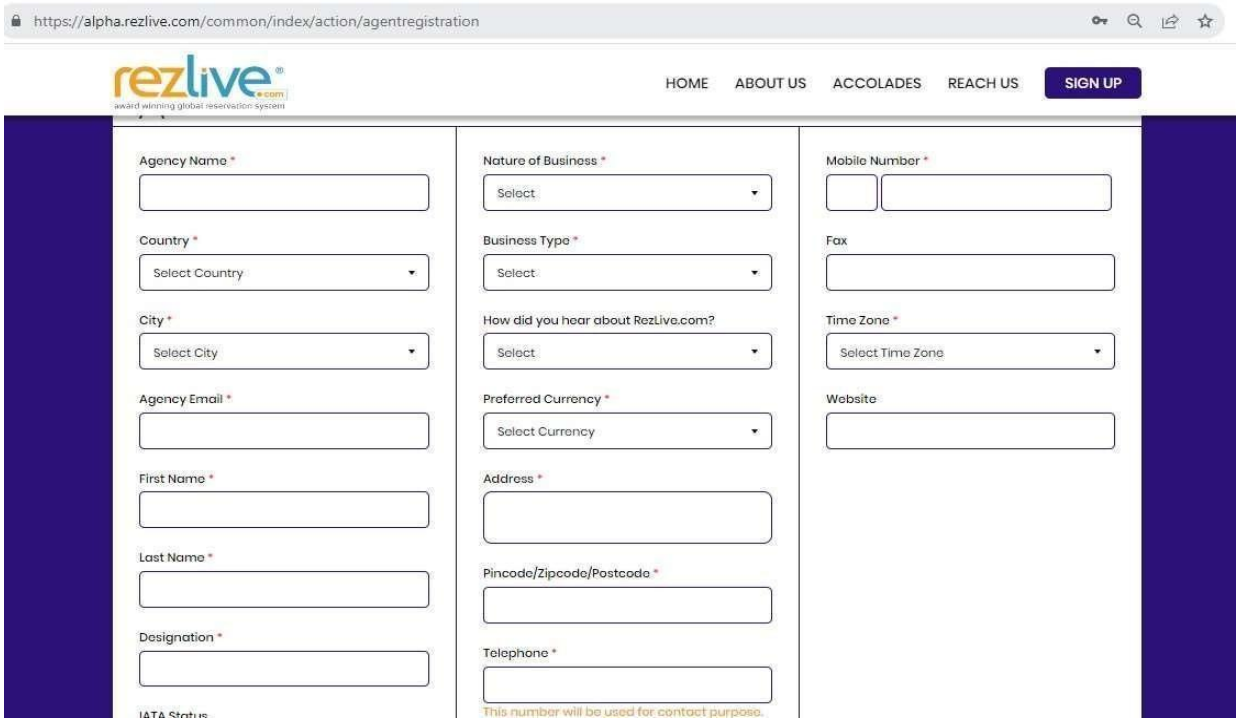
User Code	This will be a unique code assigned to the users for their quick identification.
User name	This will be the alphanumeric phrase which will be required to pass in any query made to our server.
x-api-key	This field needs to be passed in Request Header for api key base authentication. Password should not be added in the request body.

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Test Panel Access

Test Panel URL – https://alpha.rezlive.com/common/index/action/agentregistration

Use the above URL to register for test environment access.



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Static Data - Master Files

Static data containing Country codes, City codes, Hotels and Rooms information is provided to the client in order to make search on test environment using these files.

Get the access of Master records (CSV files) for Countries, Cities and Hotels supported by XMLHUB from the following test panel URL using the credentials assigned to you.

Note: IP Authentication is required. Please provide server / development site's IP address.

Field Description

Hotel Details

Attributes	Data Type	Description
HotelCode	Int	A unique hotel code for each individual hotel
Name	String	Name of the hotel
City	String	City in which that hotel is located. <City> tag is a unique 3-5 letter (Numeric) code for each city
CountryCode	String	Country Code for that particular country. It's a unique two-letter ISO code of each country. "**AE" for United Arab Emirates**
Rating	Int	Star rating for that particular hotel. Ranges from 1 to 5.
HotelAddress	String	Address of that hotel
HotelPostelCode	String	Postal Code as per hotel location
Latitude	Double	Latitude Coordinates of that hotel location
Longitude	Double	Longitude Coordinates of that hotel location
Desc	Text	Description tag include information about hotel

Hotels Images

Attributes	Data Type	Description
HotelCode	Int	A unique hotel code for each individual hotel
Image	String	File path for the image to be uploaded for that particular hotel

Property Amenities

Attributes	Data Type	Description
HotelCode	Int	A unique hotel code for each individual hotel
HotelAmenities	String	Consist a list of all the hotel amenities available

Room Amenities

Attributes	Data Type	Description
HotelCode	Int	A unique hotel code for each individual hotel

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Attributes	Data Type	Description
RoomAmenities	String	Consist a list of all the room amenities available

City

Attributes	Data Type	Description
City	String	<City> tag is a unique 3-5 letter (Numeric) code for each city
Name	String	Name of the city
CountryCode	String	Country Code for that particular Country. It's a unique two-letter ISO code of each country. "**AE" for United Arab Emirates**

Country

Attributes	Data Type	Description
Name	String	Name of the country
CountryCode	String	Country Code for that particular country. It's a unique two-letter ISO code of each country. "**AE" for United Arab Emirates**

Request URLs

For the **test environment,** following are the Request URLs. You have to send request using **Post** method and particular request on their below respective URLs.

APIs Name	Request URLs
Hotel Search By ID (Preferred)	http://test.xmlhub.com/testpanel.php/action/findhotelbyid
Hotel Search By Destination/Geo (To be Decommissioned)	http://test.xmlhub.com/testpanel.php/action/findhotel
Hotel Pre-Book	http://test.xmlhub.com/testpanel.php/action/prebook
Hotel Booking	http://test.xmlhub.com/testpanel.php/action/bookhotel
Hotel Booking Cancellation	http://test.xmlhub.com/testpanel.php/action/cancelhotel
Get Cancellation Policy	http://test.xmlhub.com/testpanel.php/action/getcancellationpolicy
Get Booked Hotel Details	http://test.xmlhub.com/testpanel.php/action/getbookingdetails
Get Hotel Detail	http://test.xmlhub.com/testpanel.php/action/gethoteldetails
Get Cancellation Policy After Booking	http://test.xmlhub.com/testpanel.php/action/getCancellationPolicyAfterBooking
Get Hotel Confirmation Detail	http://test.xmlhub.com/testpanel.php/action/getConfirmationDetails
Get Hotel Booking List	http://test.xmlhub.com/testpanel.php/action/getbookinglist

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Description

Hotel Search

Hotel search can be performed in two ways – Either using Geo codes (Country & City Codes) or using HotelIds findhotelbyid**:** Return list of hotels when searched by HotelIds. findhotel: Return list of hotels when searched by destination code (Country & City Codes)

Hotel Specific Details

gethoteldetails: This API provides all hotel specific static details.

Cancellation Policy

Cancellation policy contains all the details including cancellation deadline and charges which will be incurred once the deadline is missed. Cancellation policy can be of two types – Refundable and Non-Refundable solely based upon a particular hotel.

getcancellationpolicy**:** This API returns cancellation policy of a specific hotel room type.

Prebook / Check Availability Prices

Prebook API provides the option of checking the final updated price and availability status for a particular hotel just before booking. If there is any last-minute change, client is intimated about this change. prebook: This API verifies the rates of a hotel before booking.

Book Hotel

Once after confirming final prices, Pax details are required to be submitted in order to proceed to the booking procedure. bookhotel: This API allows you to book a hotel under our system.

Get Booking Details

When booking is done, all the reservation details can be fetched from our end pertaining to any booking. Below mentioned API helps you get all these details. getbookingdetails: Returns a list of reservations.

Hotel Confirmation

Once a booking gets confirmed, we assign a unique reservation Id to that particular booking. This Id can be used to track of confirmation status and other details. getConfirmationDetail: Returns a guest booking confirmation number & details.

Cancel Reservation

cancelhotel: This API allows you to cancel a previously booked hotel reservation. (Only one reservation can be canceled at a time). Cancellation charges will be incurred as per cancellation policy if the cancellation deadline has already passed else no charges will be incurred while cancellation.

Get Hotel Booking List

getbookinglist : This API allows you to retrieve bookings and all the details of each booking made through their account for a maximum historical period of one month, using Creation Date period, Check-in Date, or a combination of both. It also supports filtering by XML API bookings, POS Retail bookings, or All bookings.

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Search by Hotel Id (Preferred)

This method can be used to return hotels with available rooms for a provided Hotel Ids.

Try to search with 50 Ids on each request, and you can make multiple request with that for optimum speed.

Request URL: http://test.xmlhub.com/testpanel.php/action/findhotelbyid

I. Search by Hotel Ids - Request

Header Parameters

Attributes	Data Type	Description	Required
x-api-key	String	x-api-key is a unique code assigned to the user by XMLHUB. This needs to be passed in Request Headers.	Yes

Field Description

Attributes	Data Type	Description	Required
Authentication	Array	It includes all the parameters required to uniquely identify an user	Yes
AgentCode	String	AgentCode is a unique code assigned to the user by XMLHUB	Yes
UserName	String	UserName is self-generated by the user for himself at the time of registration	Yes
Booking	Array	Booking tab includes all the details required to search for hotel availability	Yes
ArrivalDate	Date	Check-in date for the booking. Format: dd/MM/yyyy (20/11/2023)	Yes
DepartureDate	Date	Check-Out date for the Booking. Format: dd/MM/yyyy (20/11/2023)	Yes
HotelIds	Array	It includes list of unique HotelIds to be searched for booking	Yes
Int	Integer	Individual HotelId to be searched for booking should be written here	Yes
CountryCode	String	Country Code for that particular country. It's a unique two-letter ISO code of each country. **"AE" for United Arab Emirates**	Yes
City	String	<City> tag is a unique 4 letter (Alphanumeric) code for each city	Yes
GuestNationality	String	Nationality of the guest. It's a 2-letter unique code for each nationality	Yes
Rooms	Array	It includes room/s details under <room> tag for rooms to be searched	Yes
Room	Array	This tag includes search details for a particular room only	Yes
Type	String	Room type of that particular room. E.g. **Deluxe Twin Room**	Yes
NoOfAdults	Integer	Number of adults in that room	Yes
NoOfChildren	Integer	Number of children in that room	Yes
ChildrenAges	Array	This tag should be sent if the number of children > 0	Optional
ChildAge	Integer	Age of each children if number of children > 0	Yes

Request: When number of child is 0

Headers

x-api-key: XXXXXX

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```
<HotelFindRequest>
 <Authentication>
  <AgentCode>XXXXX</AgentCode>
  <UserName>XXXXX</UserName>
 </Authentication>
 <Booking>
  <ArrivalDate>11/10/2023</ArrivalDate>
  <DepartureDate>12/10/2023</DepartureDate>
  <CountryCode>AE</CountryCode>
  <City>968</City>
  <HotelIDs>
   <Int>150884</Int>
   <Int>171888</Int>
   <Int>245325</Int>
   <Int>151754</Int>
   <Int>248860</Int>
  </HotelIDs>
  <GuestNationality>IN</GuestNationality>
  <Rooms>
   <Room>
    <Type>Room-1</Type>
    <NoOfAdults>2</NoOfAdults>
    <NoOfChilds>0</NoOfChilds>
   </Room>
  </Rooms>
 </Booking>
</HotelFindRequest>
```

XML Request: When number of children is 2

Headers

x-api-key: XXXXXX

```
<HotelFindRequest>
<Authentication>
<AgentCode>XXXXX</AgentCode>
<UserName>XXXXX</UserName>
</Authentication>
<Booking>
<ArrivalDate>25/12/2023</ArrivalDate>
<DepartureDate>26/12/2023</DepartureDate>
<CountryCode>AE</CountryCode>
<City>968</City>
<HotelIds>
   <Int>150884</Int>
   <Int>171888</Int>
   <Int>245325</Int>
   <Int>151754</Int>
   <Int>248860</Int>
</HotelIds>
<GuestNationality>AE</GuestNationality>
<Rooms>
<Room>
 <Type>Room-1</Type>
<NoOfAdults>1</NoOfAdults>
<NoOfChilds>2</NoOfChilds>
<ChildrenAges>
    <ChildAge>4</ChildAge>
    <ChildAge>10</ChildAge>
 </ChildrenAges>
</Room>
</Rooms>
</Booking></HotelFindRequest>
```

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II. Search by Hotel Ids – Response

Field Description

Attributes		Data Type Description	Example
HotelFindRespons e	Array	This contains all the response regarding the search request made	
SearchSessionId	String	Each search is assigned with a SearchSessionId which is used to fetch details from that particular session (Valid till 30 minutes)	
ArrivalDate	Date	Check-in date for the booking. Format: **dd/MM/yyyy**	(20/11/2023)
DepartureDate	Date	Check-Out date for the Booking. Format: **dd/MM/yyyy**	(22/11/2023)
Currency	String	This tag contains the code of currency in which agent/client is dealing with us	AED
GuestNationality	String	This will be same guest nationality code which was sent in the request	IN
Hotels	Array	Hotels tag include all the details of the hotels that satisfied the search criteria	
Error	String	In case of error, the error message will display in this field.	

For Hotel Details

Attributes	Data Type	Description	Example
Id	String	Unique Id of a particular hotel in response	150884
Name	String	Name of the hotel	
Rating	Integer	Star Rating of that hotel. Ranges from 1 to 5.	3
Price	Double	Price tag gives the minimum price of a room in that hotel if multiple rooms are available	829.50
RoomDetails	Array	RoomDetails includes room-wise details of all the rooms available; multiple RoomDetail tags can be available under this	

For Room Details

Attributes	Data Type	Description	Example
RoomDeatail	Array	RoomDetail includes various details of a particular room	
Type	String	Room Type of a particular room	Deluxe Room, 1 King Bed
BookingKey	String	A BookingKey is a unique key for each room which is required to be sent in Cancellation Policy and Prebook API request (Valid till 30 minutes)	
Adults	Integer	No of adults for which that particular room can be booked	2
Children	Integer	No of children for which that particular room can be booked	1
ChildrenAges	String	Age of each children mentioned in above tag	5
TotalRooms	Integer	Total Rooms of that particular room type, can search for max 8 rooms under one booking	1

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Attributes	Data Type	Description	Example
TotalRate	Double	It gives the rates for that particular room only, if multiple rooms then rate of each room is separated by a "|" symbol	829.5
RoomDescription	String	It includes room description or any additional details pertaining to that particular room	Free Highs peed Internet
BoardBasis	String	Board Basis tells about the Meal type available for that room type	Room Only No Breakfast
TermsAndConditions	String	It includes all the terms and conditions attached to that particular room	
CancellationPolicy	String	This tag indicates the refundable status of the room inventory, specifying whether the booking can be cancelled without charges or is non-refundable.	Refundable - Yes
TillDate	Date	This tag specifies the date up to which the room inventory remains eligible for refund as per the applicable cancellation policy.	Refundable till 21/10/2026
PayAtHotelFees *(New)*	Array	**(Applicable for US nationality only)** Fees payable directly at the hotel such as taxes, resort fees, etc. Appears under <RoomDetail> tag.	Hotel Tax: USD 20 per night payable at the hotel

XML Response (in case of Error)

```
<?xml version="1.0"?>
<HotelFindResponse>
<error>We're sorry, but it appears that the API key you provided in your XML request is invalid or incorrect.
  Please double-check the API key you're using to ensure it is accurate and IP's are whitelisted.</error>
</HotelFindResponse>
```

XML Response (in case of Success)

```
<?xml version="1.0"?>
<HotelFindResponse>
  <SearchSessionId>YWRhc2Rhc2Fkc2FkczEyMjMyc2ZzZA==</SearchSessionId>
  <ArrivalDate>11/10/2023</ArrivalDate>
  <DepartureDate>12/10/2023</DepartureDate>
  <Currency>AED</Currency>
  <GuestNationality>IN</GuestNationality>
  <Hotels>
      <Hotel>
          <Id>150884</Id>
          <Name>Dusit thani dubai</Name>
          <Rating>5.00</Rating>
          <Price>825.931588664</Price>
          <RoomDetails>
              <RoomDetail>
                  <Type>Deluxe Room, 1 King Bed</Type> se
                  <BookingKey>RZHLjuMgEEV_hTWSLco2fq0ijSbq3vUii9liU8QohEJA1PHfD-xsadd23fsdrw
</BookingKey>
                  <Adults>2</Adults>
                  <Children>0</Children>
                  <ChildrenAges>0</ChildrenAges>
                  <TotalRooms>1</TotalRooms>
                  <TotalRate>825.931588664</TotalRate>
                  <RoomDescription>
                      <![CDATA[Free High-speed Internet]]>
                  </RoomDescription>
                  <CancellationPolicy>
```

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```
                    <Refundable>No</Refundable>
                </CancellationPolicy>
                <BoardBasis>
                    <![CDATA[Room Only No Breakfast]]>
                </BoardBasis>
                <TermsAndConditions>
                    <![CDATA[]]>
                </TermsAndConditions>
            </RoomDetail>
            <RoomDetail>
                <Type>Deluxe Twin Room</Type>
                <BookingKey> RZHLjuMgEEV_hTWSLco2fq0ijSbq435rtfdg8QohEJA1PHfD-
xsadd23fsdrw</BookingKey>
                <Adults>2</Adults>
                <Children>0</Children>
                <ChildrenAges>0</ChildrenAges>
                <TotalRooms>1</TotalRooms>
                <TotalRate>825.931588664</TotalRate>
                <RoomDescription>
                    <![CDATA[Free High-speed Internet]]>
                </RoomDescription>
                <CancellationPolicy>
                    <Refundable>Yes</Refundable>
                    <TillDate>05/10/2023</TillDate>
                </CancellationPolicy>
                <BoardBasis>
                    <![CDATA[Room Only No Breakfast]]>
                </BoardBasis>
                <TermsAndConditions>
                    <![CDATA[]]>
                </TermsAndConditions>
            </RoomDetail>
            <RoomDetail>
                <Type>Deluxe Twin Room</Type>
                <BookingKey>RZJNc9MwEIb_yp6Y1CqeyR-
pbS5hWkI4FdpMZuAqgfhf345dwws</BookingKey>
                <Adults>2</Adults>
                <Children>0</Children>
                <ChildrenAges>0</ChildrenAges>
                <TotalRooms>1</TotalRooms>
                <TotalRate>917.715743152</TotalRate>
                <RoomDescription>
                    <![CDATA[Free High-speed Internet]]>
                </RoomDescription>
                <CancellationPolicy>
                    <Refundable>Yes</Refundable>
                    <TillDate>02/10/2023</TillDate>
                </CancellationPolicy>
                <BoardBasis>
                    <![CDATA[Room Only No Breakfast]]>
                </BoardBasis>
                <TermsAndConditions>
                    <![CDATA[]]>
                </TermsAndConditions>
            </RoomDetail>
            <RoomDetail>
                <Type>Deluxe Room, 1 King Bed</Type>
                <BookingKey> RZHLjuMgEEV_hTWSLco2fq0ijSbq3vUii9liU8QohEJA1PHfD-
xsadd23fsdrwdfg435df43sd</BookingKey>
                <Adults>2</Adults>
                <Children>0</Children>
                <ChildrenAges>0</ChildrenAges>
                <TotalRooms>1</TotalRooms>
                <TotalRate>917.715743152</TotalRate>
```


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```
                <RoomDescription>
                    <![CDATA[Free High-speed Internet]]>
                </RoomDescription>
                <CancellationPolicy>
                    <Refundable>No</Refundable>
                </CancellationPolicy>
                <BoardBasis>
                    <![CDATA[Room Only No Breakfast]]>
                </BoardBasis>
                <TermsAndConditions>
                    <![CDATA[]]>
                </TermsAndConditions>
            </RoomDetail>
            <RoomDetail>
                <Type>Apartment, 1 Bedroom</Type>
  <BookingKey>RZFBiyMhEIX_imehG7XVRE8Dy4aZ2xxy2KvdVqcdfsdfsdfwseew3</BookingKey>
                <Adults>2</Adults>
                <Children>0</Children>
                <ChildrenAges>0</ChildrenAges>
                <TotalRooms>1</TotalRooms>
                <TotalRate>1033.68134854</TotalRate>
                <RoomDescription>
                    <![CDATA[Free High-speed Internet]]>
                </RoomDescription>
                <CancellationPolicy>
                    <Refundable>Yes</Refundable>
                    <TillDate>07/10/2023</TillDate>
                </CancellationPolicy>
                <BoardBasis>
                    <![CDATA[Room Only No Breakfast]]>
                </BoardBasis>
                <TermsAndConditions>
                    <![CDATA[]]>
                </TermsAndConditions>
            </RoomDetail>
        </RoomDetails>
    </Hotel>
  </Hotels>
</HotelFindResponse>
```


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Search by Destination (To be Decommissioned)

This method can be used to return hotels with available rooms for a provided date range for particular country and city.

Request URL: http://test.xmlhub.com/testpanel.php/action/findhotel

I. Search by Destination – Request

Header Parameters

Attributes	Data Type	Description	Required
x-api-key	String	x-api-key is a unique code assigned to the user by XMLHUB. This needs to be passed in Request Headers.	Yes

Field Description

Attributes	Data Type	Description	Required
Authentication	Array	It includes all the parameters required to uniquely identify an user	Yes
AgentCode	String	AgentCode is a unique code assigned to the user by XMLHUB	Yes
UserName	String	UserName is self-generated by the user for himself at the time of registration	Yes
Booking	Array	Booking tab includes all the details required to search for hotel availability	Yes
ArrivalDate	Date	Check-in date for the booking. Format: dd/MM/yyyy (20/11/2023)	Yes
DepartureDate	Date	Check-Out date for the Booking. Format: dd/MM/yyyy (20/11/2023)	Yes
CountryCode	String	Country Code for that particular country. It's a unique two-letter ISO code of each country. "**AE" for United Arab Emirates**	Yes
City	String	<City> tag is a unique Alphanumeric code for each city	Yes
GuestNationality	String	Nationality of the guest. It's a 2-letter unique code for each nationality	Yes
HotelRatings	Array	Include Star ratings for which hotels to be searched	Yes
HotelRating	Integer	Individual Star Rating	Yes
Rooms	Array	Include room-wise details of all the rooms to be searched	Yes
Room	Array	This tag includes search details for a particular room only	Yes
Type	String	Room Type of a particular room	Yes
NoOfAdults	Integer	No of adults for which room need to be booked	Yes
NoOfChilds	Integer	No of children for which that particular room need to be booked	Yes
ChildrenAges	Array	This tag should be sent if the number of children > 0	Optional
ChildAge	Integer	Age of each children if number of children > 0	Yes

Request: When number of children is 0

Headers

x-api-key: XXXXXX

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```
<?xml version="1.0"?>
<HotelFindRequest>
<Authentication>
<AgentCode>XXXXX</AgentCode>
<UserName>XXXXX</UserName>
</Authentication>
<Booking>
<ArrivalDate>25/09/2023</ArrivalDate>
<DepartureDate>26/09/2023</DepartureDate>
<CountryCode>AE</CountryCode>
<City>968</City>
<GuestNationality>AE</GuestNationality>
<HotelRatings>
<HotelRating>1</HotelRating>
<HotelRating>2</HotelRating>
<HotelRating>3</HotelRating>
<HotelRating>4</HotelRating>
<HotelRating>5</HotelRating>
</HotelRatings>
<Rooms>
<Room>
<Type>Room-1</Type>
<NoOfAdults>1</NoOfAdults>
<NoOfChilds>0</NoOfChilds>
</Room>
</Rooms>
</Booking>
</HotelFindRequest>
```

Request: When number of children is 2

Headers

x-api-key: XXXXXX

```
<HotelFindRequest>
<Authentication>
 <AgentCode>XXXX</AgentCode>
 <UserName>XXXX</UserName>
</Authentication>
<Booking>
  <ArrivalDate>25/10/2023</ArrivalDate>
  <DepartureDate>26/10/2023</DepartureDate>
  <CountryCode>AE</CountryCode>
 <City>968</City>
 <GuestNationality>AE</GuestNationality>
  <HotelRatings>
   <HotelRating>1</HotelRating>
   <HotelRating>2</HotelRating>
   <HotelRating>3</HotelRating>
   <HotelRating>4</HotelRating>
   <HotelRating>5</HotelRating>
  </HotelRatings>
 <Rooms>
   <Room>
   <Type>Room-1</Type>
   <NoOfAdults>1</NoOfAdults>
   <NoOfChilds>2</NoOfChilds>
   <ChildrenAges>
     <ChildAge>4</ChildAge>
     <ChildAge>10</ChildAge>
   </ChildrenAges>
  </Room>
 </Rooms>
```

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</Booking>
</HotelFindRequest>

II. Search by Destination - Response

Field Description

Attributes		Data Type Description	Example
HotelFindResponse	Array	This contains all the response regarding the search request made	
SearchSessionId	String	(Mandatory) Each search is assigned with a SearchSessionId which is used to fetch details from that particular session (Valid till 30 minutes)	
ArrivalDate	Date	Check-in date for the booking. Format: **dd/MM/yyyy**	20-11-2023
DepartureDate	Date	Check-Out date for the Booking. Format: **dd/MM/yyyy**	22-11-2023
Currency	String	This tag contains the code of currency in which agent/client is dealing with us	AED
GuestNationality	String	This will be same guest nationality code which was sent in the request	IN
Hotels	Array	Hotels tag include all the details of the hotels that satisfied the search criteria	
error	String	In case of error, the error message will display in this field.	

For Hotel Details

Attributes	Data Type	Description	Example
Id	String	Unique Id of a particular hotel in response	150884
Name	String	Name of the hotel	
Rating	Integer	Star Rating of that hotel. Ranges from 1 to 5.	3
Price	Double	Price tag gives the minimum price of a room in that hotel if multiple rooms are available	829.50
RoomDetails	Array	RoomDetails includes room-wise details of all the rooms available; multiple RoomDetail tags can be available under this	

For Room Details

Attributes	Data Type	Description	Example
RoomDetail	Array	RoomDetail includes various details of a particular room	
Type	String	Room Type of a particular room	Deluxe Room, 1 King Bed
BookingKey	String	A BookingKey is a unique key for each room which is required to be sent in Cancellation Policy and Prebook API request (Valid till 30 minutes)	
Adults	Integer	No of adults for which that particular room can be booked	2
Children	Integer	No of children for which that particular room can be booked	1

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ChildrenAges	String	Age of each children mentioned in above tag	5
TotalRooms	Integer	Total Rooms of that particular room type, can search for max 8 rooms under one booking	1
TotalRate	Double	It gives the rates for that particular room only, if multiple rooms then rate of each room is separated by a "|" symbol	829.5 | 829.5
RoomDescription	String	It includes room description or any additional details pertaining to that particular room	Free High - speed Internet
BoardBasis	String	Board Basis tells about the Meal type available for that room type Room Only	No Breakfast
TermsAndConditions String		It includes all the terms and conditions attached to that particular room	
CancellationPolicy	String	This tag indicates the refundable status of the room inventory, specifying whether the booking can be cancelled without charges or is non-refundable.	Refundable - Yes
TillDate	Date	This tag specifies the date up to which the room inventory remains eligible for refund as per the applicable cancellation policy.	Refundable till 21/10/2026
PayAtHotelFees *(New)*	Array	**(Applicable for US nationality only)** Fees payable directly at the hotel such as taxes, resort fees, etc. Appears under <RoomDetail> tag.	Hotel Tax: USD 20 per night payable at the hotel

XML Response (in case of Error)

```
<?xml version="1.0"?>
<HotelFindResponse>
<error>We're sorry, but it appears that the API key you provided in your XML request is invalid or incorrect.
  Please double-check the API key you're using to ensure it is accurate and IP's are whiteliste.</error>
</HotelFindResponse>
```

XML Response (in case of Success)

```
<?xml version="1.0"?>
<HotelFindResponse>
  <SearchSessionId>YWRhc2Rhc2Fkc2FkczEyMjMyc2ZzZA==</SearchSessionId>
  <ArrivalDate>25/10/2023</ArrivalDate>
  <DepartureDate>26/10/2023</DepartureDate>
  <Currency>AED</Currency>
  <GuestNationality>BE</GuestNationality>
  <Hotels>
      <Hotel>
          <Id>151641</Id>
          <Name>Shangri-la hotel dubai</Name>
          <Rating>5.00</Rating>
          <Price>1249.4664</Price>
          <RoomDetails>
              <RoomDetail>
                  <Type>Deluxe Room, Sea View</Type>
                  <BookingKey>RZHNiuMwEIRfRWeBjf4sOzoFhgkztz3ksFfZascsdf335ds3</BookingKey>
                  <Adults>1</Adults>
```

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```
            <Children>0</Children>
            <ChildrenAges>0</ChildrenAges>
            <TotalRooms>1</TotalRooms>
            <TotalRate>1251.07066583</TotalRate>
            <RoomDescription>
                <![CDATA[Free High-speed Internet]]>
            </RoomDescription>
            <CancellationPolicy>>
                <TillDate>17/10/2023</TillDate>
            </CancellationPolicy>
            <BoardBasis>
                <![CDATA[Room Only]]>
            </BoardBasis>
            <TermsAndConditions>
                <![CDATA[]]>
            </TermsAndConditions>
        </RoomDetail>
        <RoomDetail>
            <Type>Deluxe Single Room, Sea View</Type>
            <BookingKey>RZHBiuMwEER_RWeBjVqSZUenwDBh5raHHPYqWdfgsdgdfgdg</BookingKey>
            <Adults>1</Adults>
            <Children>0</Children>
            <ChildrenAges>0</ChildrenAges>
            <TotalRooms>1</TotalRooms>
            <TotalRate>1251.07066583</TotalRate>
            <RoomDescription>
                <![CDATA[Free High-speed Internet]]>
            </RoomDescription>
            <CancellationPolicy>
                <Refundable>No</Refundable>
            </CancellationPolicy>
            <BoardBasis>
                <![CDATA[Room Only]]>
            </BoardBasis>
            <TermsAndConditions>
                <![CDATA[]]>
            </TermsAndConditions>
        </RoomDetail>
    </RoomDetails>
  </Hotel>
 </Hotels>
</HotelFindResponse>
```


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Hotel Pre-Booking

This API provide you with the latest updated price and cancellation policy of a particular hotel's particular room(s) just before booking confirmation. In case if there is any change happened to the previous details, an intimation will be provided to you about the same.

Note: We honor only Pre-Booking's Response Cancellation Policy as final cancellation policy.

Request URL: http://test.xmlhub.com/testpanel.php/action/prebook

I. Hotel Pre-Booking Request

Header Parameters

Attributes	Data Type	Description	Required
x-api-key	String	x-api-key is a unique code assigned to the user by XMLHUB. This needs to be passed in Request Headers.	Yes

Field Description

Attributes	DataType	Description	Required
PreBookingRequest	Array	It is the parent tag for Pre-Booking Request API	
Authentication	Array	It includes all the parameters required to uniquely identify an user	Yes
AgentCode	String	AgentCode is a unique code assigned to the user by XMLHUB	Yes
UserName	String	UserName is self-generated by the user for himself at the time of registration	Yes

For Pre-Booking

Attributes	Data Type	Description	Required
PreBooking	Array	It includes all the details that are required to fetch Pre-booking response for a particular hotel room/s	Yes
SearchSessionId	String	Each search is assigned with a SearchSessionId which is used to fetch details from that particular session (Valid till 30 minutes)	Yes
ArrivalDate	Date	Check-in date for the booking. Format: dd/MM/yyyy (20/11/2023)	Yes
DepartureDate	Date	Check-Out date for the Booking. Format: dd/MM/yyyy (20/11/2023)	Yes
GuestNationality	String	Nationality of the guest. It's a 2-letter unique code for each nationality	Yes
CountryCode	String	Country Code for that particular country. It's a unique two-letter ISO code of each country. "**AE" for United Arab Emirates**	Yes
City	String	<City> tag is a unique Alphanumeric code for each city	Yes
HotelId	String	Individual HotelId whose pre-booking details are required should be written here	Yes
Name	String	Name of that hotel	Yes
Address	String	Address of that hotel	Yes
Currency	String	This tag contains the code of currency in which agent/client is dealing with us	Yes

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Attributes	Data Type	Description	Required
RoomDetails	Array	RoomDetails includes room-wise details of all the rooms whose pre-booking details are required	Yes

For Room Details

Attributes	Data Type	Description	Required
RoomDetail	Array	RoomDetail includes various details of a particular room	Yes
Type	String	Room Type of a particular room	Yes
BookingKey	String	A BookingKey is a unique key for each room which is required to be sent in Cancellation Policy, Prebook and Booking API request	Yes
Adults	String	No of adults for which that particular room can be booked	Yes
Children	String	No of children for which that particular room can be booked	Yes
ChildrenAges	String	Age of each children mentioned in above tag; Pass 0 if there is no child	Yes
TotalRooms	Integer	Total Rooms of that particular room type, can search for maximum 8 rooms under one booking	Yes
TotalRate	Double	It gives the final rates for that particular room only, if multiple rooms then rate of each room is separated by a "|" symbol	Yes

Hotel Pre-Booking – Request

Headers

x-api-key: XXXXXX

```
<PreBookingRequest>
 <Authentication>
<AgentCode>XXXXX</AgentCode>
<UserName>XXXXX</UserName>
 </Authentication>
 <PreBooking>
  <SearchSessionId>XXXXXXXXXXXXXXXXXXXXXX</SearchSessionId>
  <ArrivalDate>23/10/2023</ArrivalDate>
  <DepartureDate>01/11/2023</DepartureDate>
  <GuestNationality>IN</GuestNationality>
  <CountryCode>TR</CountryCode>
  <City>GTR15</City>
  <HotelId>150090</HotelId>
  <Currency>USD</Currency>
  <RoomDetails>
   <RoomDetail>
    <Type>Double Room</Type>
    <BookingKey>VY5PS8QwFMS_Ss85LMkmfW1zVFwUFpVVwZukL2gdfg43dfg</BookingKey>
    <Adults>2</Adults>
    <Children>0</Children>
    <ChildrenAges>0</ChildrenAges>
    <TotalRooms>1</TotalRooms>
    <TotalRate>1079.88</TotalRate>
   <RoomDetail>
  </RoomDetails>
 </PreBooking>
</PreBookingRequest>
```

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II. Hotel Pre-Booking – Response

Field Description

For Pre-Booking Response

Attributes	Data Type	Description	Example
PreBookingResponse	Array	It is the main parent tag for pre-booking response	
PreBookingRequest	Array	This tag contains all the pre-booking details	

For Authentication

Attributes	Data Type	Description	Example
Authentication	Array	It includes all the parameters required to uniquely identify a user	
AgentCode	String	AgentCode is a unique code assigned to the user by XMLHUB	CD30871
UserName	String	UserName is self-generated by the user for himself at the time of registration	ArsenalUser

For Pre-Booking

Attributes	Data Type	Description	Example
PreBooking	Array		
ArrivalDate	Date	Check-in date for the booking. Format: dd/MM/yyyy	20-11-2023
DepartureDate	Date	Check-Out date for the Booking. Format: dd/MM/yyyy	22-11-2023
GuestNationality	String	Nationality of the guest. It's a 2-letter unique code for each nationality	IN
CountryCode	String	Country Code for that particular country. It's a unique two-letter ISO code of each country.	"AE" for United Arab Emirates
City	String	City Tag contains the name of the city	Dubai
HotelId	String	Individual HotelId whose pre-booking details are required should be written here	150090
Currency	String	This tag contains the code of currency in which agent/client is dealing with us	AED
RoomDetails	Array	RoomDetails includes room-wise details of all the rooms whose pre-booking details are required	

For Room Details

Attributes	Data Type	Description	Example
RoomDetail	Array	RoomDetail includes various details of a particular room	
Type	String	Room Type of a particular room	Deluxe Room, 1 King Bed
BookingKey	String	A BookingKey is a unique key for each room which is required to be sent in Cancellation Policy and Prebook API request	

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Attributes	Data Type	Description	Example
Adults	String	No of adults for which that particular room can be booked	2
Children	String	No of children for which that particular room can be booked	1
ChildrenAges	String	Age of each children mentioned in above tag	5
TotalRooms	String	Total Rooms of that particular room type	1
TotalRate	String	It gives the rates for that particular room only	829.5
TermsAndConditions	String	It includes all the terms and conditions attached to that particular room	
BoardBasis	String	Specifies the meal plan associated with the room inventory. Room Only /	Bed & Breakfast
Refundability	String	Indicates whether the room inventory is refundable based on the applicable cancellation policy.	Yes / No
PayAtHotelFees (New)	Array	(Applicable for US nationality only) Explicit fees payable at the hotel (e.g., city tax, resort fees). Appears under <RoomDetail> tag.	Resort fee: USD 25 per night payable at hotel

For CancellationInformations

Attributes	Data Type	Description	Example
CancellationInformations	Array	Parent tag for cancellation policy details under pre-booking response	
CancellationInformation	Array	It contains all the details related to cancellation policy	
StartDate	Date Time	This is the start date for that particular cancellation policy. Charges mentioned for this period will be applicable if cancelled after this date.	08 Jul 2023 00:00:00
EndDate	Date Time	This is the end date for that particular cancellation policy. Charges mentioned for this period will be applicable if cancelled before this date.	07 Jul 2023 23:59:00
ChargeType	Percentage / Amount	This is the method which will be applicable while calculating cancellation charges	Amount
ChargeAmount	Number	This is the exact amount which will be charged if booking is cancelled between above stated time period	1079.88
Currency	String	This tag contains the code of currency in which agent/client is registered with XMLHUB	AED
Info	String	It includes any specific information related to that particular cancellation policy	

For PreBookingDetails

PreBookingDetails	Array	Parent tag which include before-after price details for that booking	
Status	Boolean	Availability status of the selected room/s	
Reason	String	Reason of non-availability	

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BookingBeforePrice	Amount	Price which was sent in the pre-booking request	1079.88
BookingAfterPrice	Amount	Updated/Most Recent price for that booking	1079.884844
Difference	Amount	Difference between the two prices, if any	0.00484499 9
AgentBalance	Amount	Agent's remaining balance after the booking, for credit agent	240669.45
AgentCurrency	String	Currency which Agent/client opted at the time of registration	USD

XMLResponse


```
<PreBookingResponse>
 <PreBookingRequest>
  <Authentication>
   <AgentCode>XXXXX</AgentCode>
   <UserName>XXXXX</UserName>
  </Authentication>
  <PreBooking>
   <ArrivalDate>23/10/2023</ArrivalDate>
   <DepartureDate>01/11/2023</DepartureDate>
   <GuestNationality>IN</GuestNationality>
   <CountryCode>TR</CountryCode>
   <City>Istanbul</City>
   <HotelId>150090</HotelId>
   <Currency>USD</Currency>
   <RoomDetails>
    <RoomDetail>
     <Type>Double Room</Type>
<BookingKey>7VfJDqrYFv2VGmtepFdM7oBGOhEFpZ0dGuEgnXSCX18HvbdSNbmpwcsbvQEJOWc3a--
99gp0Q9MUMGn3nsLSq6aFUbInMWyV1X1SRHWc7HGMogh8tZJgkVzqrpfgtL-
T6bZjmZztC4Jut3XyCLHkkaY9uWrruoyTLtqLsEr-
4Np6qOI_Lm1d1j2sq_9Y6PqPc1XMq2ho26SK5j13EFddAtooeyQzjPckDQAZEndyh0XbLU4TGLPdMji74uv6Aav0mMz7p61J3G
6rlZt4sIvKu1_fPch8rrqLepJ3tnR_nKjxMuBFRfW9JL2Ocycqx6cnrCPXIdaeOeTHtmbNrsboEvSYpQAi_fFj5YB-
j61g17RJiNLtcfTOjQAWIIQF7Of9rR2S1c9bBAbhZSl61Sagq6v9amhi0Cfx35DeTrVmt8I8PoTByKXN7v0E_ </BookingKey>
<Adults>2</Adults>
    <Children>0</Children>
    <ChildrenAges>0</ChildrenAges>
    <TotalRooms>1</TotalRooms>
    <TotalRate>1079.88</TotalRate>
    <TermsAndConditions/>
    <![CDATA[]]>
    </TermsAndConditions>
    <BoardBasis>
    <![CDATA[Room Only]]>
    </BoardBasis>
    <Refundable>Yes</Refundable>
     <PayAtHotelFees>
      <Fee type="HOTEL TAX" description="City Tax" amounttype="Amount" currency="USD" amount="20.00"/>
     </PayAtHotelFees>
    </RoomDetail>
   </RoomDetails>
     <CancellationInformations>
    <CancellationInformation>
     <StartDate>11 Apr 2023 00:00:00</StartDate>
     <EndDate>07 Jul 2023 23:59:00</EndDate>
     <ChargeType>Amount</ChargeType>
     <ChargeAmount>0</ChargeAmount>
     <Currency>AED</Currency>
    </CancellationInformation>
    <CancellationInformation>
     <StartDate>08 Jul 2023 00:00:00</StartDate>
     <EndDate>05 Aug 2023 23:59:00</EndDate>
```


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```
      <ChargeType>Amount</ChargeType>
      <ChargeAmount>1079.88</ChargeAmount>
      <Currency>AED</Currency>
     </CancellationInformation>
     <Info>Early checkout, No Show and Late amendments will result in 100% cancellation charges. In case of date change or reduction/Increase in number of nights or change in occupancy, rates are subject to change.</Info>
</CancellationInformations>
  </PreBooking>
 </PreBookingRequest>
 <PreBookingDetails>
  <BookingBeforePrice>1079.88</BookingBeforePrice>
  <BookingAfterPrice>1079.88484464</BookingAfterPrice>
  <Difference>0.00484499999993</Difference>
  <AgentBalance>240669.45</AgentBalance>
  <AgentCurrency>USD</AgentCurrency>
 </PreBookingDetails>
</PreBookingResponse>
```

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Hotel Booking

Hotel Booking API request should be sent to book hotel for particular room(s).

Note: Response parameters of PreBook API will only be valid and considered as final for Hotel Booking API.

Request URL: http://test.xmlhub.com/testpanel.php/action/bookhotel

I. Hotel Booking – Request

Header Parameters

Attributes	Data Type	Description	Required
x-api-key	String	x-api-key is a unique code assigned to the user by XMLHUB. This needs to be passed in Request Headers.	Yes

For Hotel Booking Request

Attributes	Data Type	Description	Required
Authentication	Array	It includes all the parameters required to uniquely identify an user	Yes
AgentCode	String	AgentCode is a unique code assigned to the user by XMLHUB	Yes
UserName	String	UserName is self-generated by the user for himself at the time of registration	Yes
Booking	Array	Parent tag which include booking details	Yes

For Booking

Attributes	Data Type	Description	Required
SearchSessionId	String	Each search is assigned with a SearchSessionId which is used to fetch details from that particular session	Yes
AgentRefNo	String	This is a reference which agent/client can provide and use to track bookings as per his system	Yes
ArrivalDate	Date	Check-in date for the booking. Format: dd/MM/yyyy (20/11/2023)	Yes
DepartureDate	Date	Check-Out date for the Booking. Format: dd/MM/yyyy (20/11/2023)	Yes
GuestNationality	String	Nationality of the guest. It's a 2-letter unique code for each nationality	Yes
CountryCode	String	Country Code for that particular country. It's a unique two-letter ISO code of each country. "**AE" for United Arab Emirates**	Yes
City	String	<City> tag is a unique Alphanumeric code for each city	Yes
HotelId	String	Individual HotelId whose pre-booking details are required should be written here	Yes
Name	String	Name of that hotel	Yes
Address	String	Address of that hotel	Yes
Currency	String	This tag contains the code of currency in which agent/client is dealing with us	Yes
RoomDetails	Array	RoomDetails includes room-wise details of all the rooms whose booking should be confirmed	Yes

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For RoomDetails

Attributes	Data Type	Description	Required
RoomDetail	Array	RoomDetail includes various details of a particular room	Yes
Type	String	Room Type of a particular room	Yes
BookingKey	String	A BookingKey is a unique key for each room which is required to be sent in Cancellation Policy, Prebook and Booking API request	Yes
Adults	String	No of adults for which that particular room can be booked	Yes
Children	String	No of children for which that particular room can be booked	Yes
ChildrenAges	String	Age of each children mentioned in above tag; Pass 0 if there is no child	Yes
TotalRooms	Integer	Total Rooms of that particular room type, can search and book 8 rooms in one booking	Yes
TotalRate	Double	It gives the final rates for that particular room only, if multiple rooms then rate of each room is separated by a "|" symbol	Yes
Guests	Array	It is the parent tag which include details of all the pax	

For Guests

Attributes	Data Type	Description	Required
Guest	Array	Details of a single guest; this tag will be repeated as per no. of guests	Yes
Salutation	String	Salutation which should be given to that particular guest. It should only be either "Mr", "Mrs", "Ms" or "Child".	Yes
FirstName	String	First name of that guest	Yes
LastName	String	Last name of that guest	Yes
IsChild	Boolean	Whether the guest is a child or not. 1 – Yes, 0 – No	Yes
Age	Integer	Age of the child, should be passed if isChild is 1	Optional

Booking Request

Headers

x-api-key: XXXXXX

```
<?xml version="1.0"?>
<BookingRequest>
 <Authentication>
  <AgentCode>XXXX</AgentCode>
  <UserName>XXXX</UserName>
 </Authentication>
 <Booking>
  <SearchSessionId>XXXXXXXXXXXXXXXXXXXXXXX</SearchSessionId>
  <AgentRefNo>123456</AgentRefNo>
  <ArrivalDate>25/10/2023</ArrivalDate>
  <DepartureDate>26/10/2023</DepartureDate>
  <GuestNationality>BE</GuestNationality>
  <CountryCode>AE</CountryCode>
  <City>968</City>
  <HotelId>151754</HotelId>
```

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<Name>Eureka hotel</Name>
<Currency>AED</Currency>
<RoomDetails>
<RoomDetail>
<Type><![CDATA[Standard|Standard]]></Type>
<BookingKey>7VfJDqrYFv2VGmtepFdM7oBGOhEFpZ0dGuEgnXSCX18HvbdSNbmpwcsbvQEJOWc3a--99gp0Q9MUMGn3nsLSq6aFUbInMWyV1X1SRHWc7HGMogh8tZJgkVzqrpfgtL-T6bZjmZztC4Jut3XyCLHkkaY9uWrruoyTLtqLsEr-4Np6qOI_Lm1d1j2sq_9Y6PqPc1XMq2ho26SK5j13EFddAtooeyQzjPckDQAZEndyh0XbLU4TGLPdMji74uv6Aav0mMz7p61J3G6rlZt4sIvKu1_fPch8rrqLepJ3tnR_nKjxMuBFRfW9JL2Ocycqx6cnrCPXIdaeOeTHtmbNrsboEvSYpQAi_fFj5YB-j61g17RJiNLtcfTOjQAWIIQF7Of9rR2S1c9bBAbhZSl61Sagq6v9amhi0Cfx35DeTrVmt8I8PoTByKXN7v0E_</BookingKey>
<Adults>2|2</Adults>
<Children>1|1</Children>
<ChildrenAges>7|10</ChildrenAges>
<TotalRooms>2</TotalRooms>
<TotalRate>332.75424|332.75424</TotalRate>
<Guests>
<Guest>
<Salutation>Mr</Salutation>
<FirstName>Aakash</FirstName>
<LastName>Patel</LastName>
</Guest>
<Guest>
<Salutation>Mr</Salutation>
<FirstName>Alia</FirstName>
<LastName>Patel</LastName>
</Guest>
<Guest>
<Salutation>Child</Salutation>
<FirstName>Dolly</FirstName>
<LastName>Patel</LastName>
<IsChild>1</IsChild>
<Age>7</Age>
</Guest>
</Guests>
<Guests>
<Guest>
<Salutation>Mr</Salutation>
<FirstName>Ramesh</FirstName>
<LastName>Patel</LastName>
</Guest>
<Guest>
<Salutation>Mr</Salutation>
<FirstName>Veena</FirstName>
<LastName>Patel</LastName>
</Guest>
<Guest>
<Salutation>Child</Salutation>
<FirstName>Dev</FirstName>
<LastName>Patel</LastName> <IsChild>1</IsChild>
<Age>10</Age>
</Guest>
</Guests>
</RoomDetail>
</RoomDetails>
</Booking>
</BookingRequest>

II. Hotel Booking – Response

For Hotel BookingResponse

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Attributes	Data Type	Description	Example
BookingResponse	Array	Parent tag which includes Booking response	
BookingRequest	Array	This tag consists of all the parameters that were sent as a booking request	
BookingDetails	Array	It consists of all the booking confirmation details	
Error	String	In case of error, the error message will display in this field.	

For Authentication

Attributes	Data Type	Description	Example
Authentication	Array	It includes all the parameters required to uniquely identify an user	
AgentCode	String	AgentCode is a unique code assigned to the user by XMLHUB	CD30871
UserName	String	UserName is self-generated by the user for himself at the time of registration	ArsenalUser

For Booking

Attributes	**Data Type**	**Description**	**Example**
Booking	Array	Booking includes all the details of that booking	
ArrivalDate	Date	Check-in date for the booking. Format: dd/MM/yyyy	20-11-2023
DepartureDate	Date	Check-Out date for the Booking. Format: dd/MM/yyyy	22-11-2023
GuestNationality	String	Nationality of the guest. It's a 2-letter unique code for each nationality	IN
CountryCode	String	Country Code for that particular country. It's a unique two-letter ISO code of each country.	"AE" for United Arab Emirates
City	String	City Tag contains the name of the city	Dubai
HotelId	String	Individual HotelId whose pre-booking details are required	150090
		should be written here	
Name	String	Name of that particular hotel	Holiday inn bur dubai - embassy district
Address	String	Address of that particular hotel	Embassy District Plot No. 313-425 Al Hamriyah Dubai City P O Box 11454
Currency	String	Currency in which agent/client has been registered	INR
RoomDetails	Array	RoomDetails includes room-wise details of all the rooms whose booking is being confirmed	

For RoomDetails

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Attributes	Data Type	Description	Example
RoomDetail	Array	RoomDetail includes various details of a particular room	
Type	String	Room Type of a particular room	Deluxe-Room, 1 King Bed
BookingKey	String	A BookingKey is a unique key for each room which is required to be sent in Cancellation Policy, Prebook, and booking API request	
Adults	String	No of adults for which that particular room can be booked	2
Children	String	No of children for which that particular room can be booked	1
ChildrenAges	String	Age of each children mentioned in above tag	5
TotalRooms	String	Total Rooms of that particular room type, can search for maximum 8 rooms under one booking	1
TotalRate	String	It gives the rates for that particular room only, if multiple rooms then rate of each room is separated by a "|" symbol	829.5
Guests	Array	It is the parent tag which include details of all the pax	
Board Basis	String	Specifies the meal plan associated with the room inventory.	Room Only / Bed & Breakfast
Refundability	String	Indicates whether the room inventory is refundable based on the applicable cancellation policy.	Yes / No

Data Dictionary for Guests

Attributes	Data Type	Description	Example
Guest	Array	Details of a single guest; this tag will be repeated as per no. of guests	
Salutation	String	Salutation which should be given to that particular guest. It should only be either "Mr", "Mrs", "Ms" or "Child".	Mr
FirstName	String	First name of that guest	Arsene
LastName	String	Last name of that guest	Wenger
IsChild	Boolean	Whether the guest is a child or not. 1 –Yes, 0 – No	0
Age	Integer	Age of the child, should be passed if IsChild is 1	2-12

For BookingDetails

Attributes	Data Type	Description	Example
BookingId	String	A unique booking Id for a particular booking	XHUB560
BookingCode	String	A unique Booking Code which can be used to track that particular booking for further actions. Booking code should be sent to refer a particular booking instead of Booking Id	XHUBXI-HL-14424443
BookingStatus	String	It gives the status of the booking.	Confirmed, Rejected, Failed etc.

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Attributes	Data Type	Description	Example
BookingPrice	Double	Final Price of the booking at which booking has happened	16.51
BookingCurrency	String	The currency code of currency in which booking has been made. It will be same as Agent's Currency	INR/USD

XMLResponse

<?xml version="1.0" ?>
<BookingResponse>
Headers x- api-key: XXXXXX

<BookingRequest>
<Authentication> <AgentCode>XXXXX</AgentCode>
<UserName>XXXXX</UserName>
</Authentication>
<Booking>
<ArrivalDate>26/09/2023**</ArrivalDate>**
<DepartureDate>27/09/2023**</DepartureDate>**
<GuestNationality>AE**</GuestNationality>**
<CountryCode>AE**</CountryCode>**
<City>968**</City>**
<HotelId>265841**</HotelId>**
<Name>Holiday inn bur dubai - embassy district**</Name>**
<Address>Embassy District Plot No. 313-425 Al Hamriyah Dubai City P O Box 11454**</Address>**
<Description/>
<Latitude>25.193953**</Latitude>**
<Longitude>55.279097**</Longitude>**
<ThumbImages>http://test.xmlhub.com/../images?img=aHR0cDovZw==**</ThumbImages>**
<HotelImages/>
<Currency>INR**</Currency>**
<RoomDetails>
<RoomDetail>
<Type>Standard Room**</Type>**
<BookingKey>7VfJDqrYFv2VGmtepFdM7oBGOhEFpZ0dGuEgnXSCX18HvbdSNbmpwcsbvQEJOWc3a--
99gp0Q9MUMGn3nsLSq6aFUbInMWyV1X1SRHWc7HGMogh8tZJgkVzqrpfgtL-
T6bZjmZztC4Jut3XyCLHkkaY9uWrruoyTLtqLsEr-
4Np6qOI_Lm1d1j2sq_9Y6PqPc1XMq2ho26SK5j13EFddAtooeyQzjPckDQAZEndyh0XbLU4TGLPdMji74uv6Aav0mMz7p61J3G
6rlZt4sIvKu1_fPch8rrqLepJ3tnR_nKjxMuBFRfW9JL2Ocycqx6cnrCPXIdaeOeTHtmbNrsboEvSYpQAi_fFj5YB-
j61g17RJiNLtcfTOjQAWIIQF7Of9rR2S1c9bBAbhZSl61Sagq6v9amhi0Cfx35DeTrVmt8I8PoTByKXN7v0E_ **</BookingKey>**
<Adults>2**</Adults>**
<Children>2**</Children>**
<ChildrenAges>7*6**</ChildrenAges>**
<TotalRooms>1**</TotalRooms>**
<TotalRate>7191.31200984**</TotalRate>**
<CancellationPolicy/>
<Guests>
<Guest>
<Salutation>Mr**</Salutation>**
<FirstName>mahesh**</FirstName>**
<LastName>gohil**</LastName>**
</Guest>
<Guest>
<Salutation>Mr**</Salutation>**
<FirstName>amit**</FirstName>**
<LastName>patel**</LastName>**
</Guest>
<Guest>
<Salutation>Mr**</Salutation>**
<FirstName>kapil**</FirstName>**
<LastName>sibal**</LastName>**
<IsChild>1**</IsChild>**

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<Age>7</Age>
</Guest>
<Guest>
<Salutation>Mr</Salutation>
<FirstName>milap</FirstName>
<LastName>patel</LastName>
<IsChild>1</IsChild>
<Age>6</Age>
</Guest>
</Guests>
<BoardBasis>
<![CDATA[Room Only]]>
</BoardBasis>
<Refundable>Yes</Refundable>
</RoomDetail>
</RoomDetails>
</Booking>
</BookingRequest>
<BookingDetails>
<BookingId>XHUB560</BookingId>
<BookingCode>XHUBXI-HL-14424443</BookingCode>
<BookingStatus>Confirmed</BookingStatus>
<BookingPrice>16.51</BookingPrice> <BookingCurrency>USD</BookingCurrency>
</BookingDetails> </BookingResponse>

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Hotel Booking Cancellation

This API allows you to cancel the existing hotel booking. The cancellation of hotel booking may include the cancellation charge as per cancellation policy pertaining to that particular booking.

Request URL: http://test.xmlhub.com/testpanel.php/action/cancelhotel

I. Hotel Booking Cancellation – Request

Header Parameters

Attributes	Data Type	Description	Required
x-api-key	String	x-api-key is a unique code assigned to the user by XMLHUB. This needs to be passed in Request Headers.	Yes

For Hotel Booking Cancellation Request

Attributes	Data Type	Description	Required
CancellationRequest	Array	Parent tag for a cancellation request	Yes
Authentication	Array	It includes all the parameters required to uniquely identify a user	Yes
AgentCode	String	AgentCode is a unique code assigned to the user by XMLHUB	Yes
UserName	String	UserName is self-generated by the user for himself at the time of registration	Yes
Cancellation	Array	This tag includes all the details of that booking which is to be cancelled	Yes
BookingId	String	Same booking Id which is received in Hotel Booking API response is to be passed here	Yes
BookingCode	String	Same booking Code which is received in Hotel Booking API response is to be passed here	Yes

XML Request

Headers

x-api-key: XXXXXX

```
<?xml version=”1.0” ?>
<CancellationRequest>
<Authentication>
<AgentCode>XXXXXX</AgentCode>
<UserName>XXXXXX</UserName>
</Authentication>
<Cancellation>
<BookingId>XHUB2424</BookingId>
<BookingCode>XHUB2145429</BookingCode>
</Cancellation>
</CancellationRequest>
```

II. Hotel Booking Cancellation – Response

For Hotel Booking Cancellation Response

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Attributes	Data Type	Description	Example
CancellationResponse	Array	Parent tag of Cancellation Response	
BookingId	String	Same booking Id which is received in Hotel Booking API response is to be passed here	XHUB560
BookingCode	String	Same booking Code which is received in Hotel Booking API response is to be passed here	XHUBXI-HL-14424443
Status	String	Cancellation Status of the booking; True if cancellation is successful	True/False
Error	String	In case of error, the error message will display in this field.	
CancellationCharges	Double	It shows the cancellation charges which will be applicable as per cancellation policy	16.51
Currency	String	Currency will be same as Agent's Currency	INR/USD

XML Response

<?xml version="1.0" ?>
<CancellationResponse>
<BookingId>XHUB560**</BookingId>**
<BookingCode>XHUBXI-HL-14424443**</BookingCode>**
<Status>true**</Status>**
<CancellationCharges>16.51**</CancellationCharges>**
<Currency>USD**</Currency>**
</CancellationResponse>

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Hotel Booking Cancellation Policy

Hotel booking cancellation policy request should be sent in order to get Cancellation Policy for a particular booking by sending booking information as request parameters.

Request URL: ***http://test.xmlhub.com/testpanel.php/action/getcancellationpolicy***

I. Hotel Booking Cancellation Policy – Request

Header Parameters

Attributes	Data Type	Description	Required
x-api-key	String	x-api-key is a unique code assigned to the user by XMLHUB. This needs to passed in Request Headers.	Yes

For Hotel Booking Cancellation Policy Request

Attributes	Data Type	Description	Required
CancellationPolicyRequest	Array	This is the main parent tag for cancellation policy request	
Authentication	Array	It includes all the parameters required to uniquely identify a user	Yes
AgentCode	String	AgentCode is a unique code assigned to the user by XMLHUB	Yes
UserName	String	UserName is self-generated by the user for himself at the time of registration	Yes
ArrivalDate	Date	Check-in date for the booking. Format: dd/MM/yyyy (20/11/2023)	Yes
DepartureDate	Date	Check-Out date for the Booking. Format: dd/MM/yyyy (20/11/2023)	Yes
GuestNationality	Number	Nationality of the guest. It's a 2-letter unique code for each nationality	Yes
CountryCode	String	Country Code for that particular country. It's a unique two-letter ISO code of each country. **"AE" for United Arab Emirates**	Yes
City	String	<City> tag is a unique Alphanumeric code for each city	Yes
HotelId	String	Individual HotelId whose pre-booking details are required should be written here	Yes
Currency	String	Agent currency	
RoomDetails	Array	RoomDetails includes room-wise details of all the rooms whose booking should be confirmed	Yes
RoomDetail	Array	RoomDetail includes various details of a particular room	Yes
BookingKey	String	A BookingKey is a unique key for each room which is required to be sent in Cancellation Policy, Prebook and Booking API request	Yes
Adults	Number	No of adults for which that particular room can be booked	Yes
Children	Number	No of children for which that particular room can be booked	Yes
ChildrenAges	Number	Age of each child mentioned in above tag; Should be passed if no of children > 0	Optional

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Attributes	Data Type	Description	Required
Type	String	Room Type of a particular room	Yes

XML Request

Headers

x-api-key: XXXXXX

```
<?xml version="1.0"?>
<CancellationPolicyRequest>
 <Authentication>
  <AgentCode>XXXXX</AgentCode>
  <UserName>XXXXX</UserName>
 </Authentication>
 <ArrivalDate>26/12/2023</ArrivalDate>
 <DepartureDate>29/12/2023</DepartureDate>
 <HotelId>730202</HotelId>
 <CountryCode>AE</CountryCode>
 <City>968</City>
 <GuestNationality>IN</GuestNationality>
 <Currency>THB</Currency>
 <RoomDetails>
  <RoomDetail>
<BookingKey>FcmxDYAwDATAiV5622_HbMAItERRGvbvUa69pi7vEjNXTcW7suY2iRZyOp47CoLTEmy4YQRPfD8</BookingKey>
     <Adults>4</Adults>
     <Children>0</Children>
     <ChildrenAges>0</ChildrenAges>
     <Type>Bed and Breakfast-Minimum Stay Offer-No Show 100% will be charged</Type>
  </RoomDetail>
 </RoomDetails>
</CancellationPolicyRequest>
```

II. Hotel Booking Cancellation Policy – Response

For Hotel Booking Cancellation Response

Attributes	Data Type	Description	Example
CancellationPolicyResponse	Array	Header Tag of Cancellation Policy Response	
CancellationInformations	Array	Parent tag which includes different cancellation information tags	
CancellationInformation	Array	This tag includes all the details of a particular cancellation policy	
StartDate	Date Time	This is the start date for that particular cancellation policy. Charges mentioned for this period will be applicable if cancelled after this date.	08 Jul 2023 00:00:00
EndDate	Date Time	This is the end date for that particular cancellation policy. Charges mentioned for this period will be applicable if cancelled before this date.	07 Jul 2023 23:59:00
ChargeType	Percentage / Amount	This is the method which will be applicable while calculating cancellation charges	Amount
ChargeAmount	Number	This is the exact amount which will be charged if booking is cancelled between above stated time period	1079.88

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Currency	String	This tag contains the code of currency in which agent/client is registered with XMLHUB	AED
Info	String	It includes any specific information related to that particular cancellation policy	

XML Response

```
<?xml version="1.0" encoding="UTF-8"?>
<CancellationPolicyResponse>
 <CancellationInformations>
  <CancellationInformation>
   <StartDate>13 Oct 2023 00:00:00</StartDate>
   <EndDate>14 Oct 2023 23:59:00</EndDate>
   <ChargeType>Percentage</ChargeType>
   <ChargeAmount>50</ChargeAmount>
   <Currency>THB</Currency>
  </CancellationInformation>
  <CancellationInformation>
   <StartDate>15 Oct 2023 00:00:00</StartDate>
   <EndDate>17 Oct 2023 23:59:00</EndDate>
   <ChargeType>Percentage</ChargeType>
   <ChargeAmount>100</ChargeAmount>
   <Currency>THB</Currency>
  </CancellationInformation>
  <Info>Early checkout, No Show and Late amendments will result in 100% cancellation charges. In case of date change or reduction/Increase in number of nights or change in occupancy, rates are subject to change.</Info>
</CancellationInformations>
</CancellationPolicyResponse>
```

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Get Booked Hotel Detail

Get hotel booking detail request will be create from hotel booking response.

Request URL: http://test.xmlhub.com/testpanel.php/action/getbookingdetails

I. Get Booked Hotel Detail – Request

Header Parameters

Attributes	Data Type	Description	Required
x-api-key	String	x-api-key is a unique code assigned to the user by XMLHUB. This needs to passed in Request Headers.	Yes

For Hotel Booking Cancellation Request

Attributes	Data Type	Description	Required
GetBookingRequest	Array	Main header tag for Get Booking Request	
Authentication	Array	It includes all the parameters required to uniquely identify a user	Yes
AgentCode	String	AgentCode is a unique code assigned to the user by XMLHUB	Yes
UserName	String	UserName is self-generated by the user for himself at the time of registration	Yes
BookingId	String	Same booking Id which is received in Hotel Booking API response is to be passed here	Yes
BookingCode	String	Same booking Code which is received in Hotel Booking API response is to be passed here	Yes

XML Request

Headers

x-api-key: XXXXXX

```
<?xml version="1.0"?>
<GetBookingRequest>
 <Authentication>
  <AgentCode>XXXXX</AgentCode>
  <UserName>XXXXX</UserName>
 </Authentication>
 <BookingId>XHUB2A34C0</BookingId>
 <BookingCode>XHUB2ABDC0</BookingCode>
</GetBookingRequest>
```

II. Get Booked Hotel Detail – Response

For Hotel Booking Cancellation Response

Attributes	Data Type	Description	Example
GetBookingResponse	Array	Main Header for Get Booking Response	
Booking	Array	It includes all the itinerary details of a Booking	
BookingId	String	Same Booking Id whose details are requested	XHUB2A34C0

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Attributes	Data Type	Description	Example
CheckIn	Date	Check-in date for the booking. Format: dd/MM/yyyy	20-11-2023
CheckOut	Date	Check-Out date for the Booking. Format: dd/MM/yyyy	22-11-2023
Bookingdate	Date	Date on which booking was made. Also called Create Date	
BookingStatus	String	Status of the booking. E.g. Confirmed, Invoiced, Vouchered etc.	Invoiced
BookingConfirmationNo	String	Each booking has a confirmation no provided by supplier/hotel	
HotelInfo	Array	Parent Tag which includes all the details related to hotel	
HotelId	String	Individual HotelId whose pre-booking details are required should be written here	163102
HotelName	String	Name of the hotel	
HotelAddress	String	Address of the hotel	
HotelCity	String	City in which hotel is located	Pattaya
HotelCountryCode	String	Country Code for that particular country. It's a unique two-letter ISO code of each country.	"AE" for United Arab Emirates
Hoteldescription	Text	Description of that particular hotel	
Nationality	String	Nationality of the guest. It's a 2-letter unique code for each nationality	IN
LeaderFirstName	String	First name of one lead pax	John
LeaderLastName	String	Last name of that lead pax	Smith
CancellationPolicy	Array	Parent tag which include multiple CancellationPolicyInfo tags under it	
CancellationPolicyInfo	Array	Parent tag which Includes all the cancellatio0n policy related information in it	
CancellationPolicyInfoExtra	Array	Includes extra information regarding cancellation policy	
Deadline_date	String	Deadline date to cancel a booking after which charges will be applicable as per cancellation policy	2023-09-26 00:00:00
Price	Double	Amount that would be chargeable after cancellation deadline	4943.24
Currency	String	Agent's Currency Code	THB
RateInfo	Array	It includes all the information regarding rates of the booking	
CurrencyCode	String	Agent's Currency Code	THB
TotalRate	Double	Total Rate that will be charged for that booking	
RoomInfo	Array	Includes all the information related to the room	
RoomType	String	Room type of the room booked	Superior Double Room
NoOfAdult	Integer	No of adults in that room	1
NoOfChild	Integer	No of children in that room	0

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Attributes	Data Type	Description	Example
GuestInfos	Array	Includes information of all the guests under that booking	
GuestInfo	Array	Includes information of single guest. Multiple tags as per no. of guests	
PaxType	String	Type of guest – Adult or Child	Adult
Salutation	String	Salutation which should be given to that particular guest. It should only be either “Mr”, “Mrs”, “Ms” or “Child”.	Mr
FirstName	String	First Name of that guest	John
LastName	String	Last name of that guest	Smith

XML Response

```
<GetBookingResponse>
 <Booking> <BookingId>XHUB2A34C0</BookingId>
 <CheckIn>2023-01-28</CheckIn>
 <CheckOut>2023-01-30</CheckOut>
 <Bookingdate/>
 <BookingStatus>Invoiced</BookingStatus>
 <HotelInfo>
 <HotelId>163102</HotelId>
 <HotelName/>
 <HotelAddress/>
 <HotelCity>Pattaya</HotelCity>
 <HotelCountryCode>TH</HotelCountryCode>
 <Hoteldescription><![CDATA[]]></Hoteldescription>
 <Nationality>TH</Nationality>
 <LeaderFirstName>ADULT</LeaderFirstName>
 <LeaderLastName>ONE</LeaderLastName>
 <CancellationPolicy>
  <CancellationPolicyInfo>50% Charges applicable if cancelled After 26 Sep 2014 00:00:00hrs.</CancellationPolicyInfo>
  <CancellationPolicyInfo>100% Charges applicable if cancelled After 28 Sep 2014 00:00:00hrs.</CancellationPolicyInfo>
 <CancellationPolicyInfoExtra>
  <Deadline_date>2023-09-26 00:00:00</Deadline_date>
  <Price>4943.24</Price>
  <Currency>THB</Currency>
 </CancellationPolicyInfoExtra>
 </CancellationPolicy>
</HotelInfo>
<RateInfo>
 <CurrencyCode>THB</CurrencyCode>
 <TotalRate>4943.24</TotalRate>
</RateInfo>
<RoomInfo>
 <RoomType>Superior Double Room</RoomType>
 <NoOfAdult>1</NoOfAdult>
 <NoOfChild>0</NoOfChild>
 <GuestInfos>
  <GuestInfo>
   <PaxType>Adult</PaxType>
   <Salutation>Mrs</Salutation>
   <FirstName>ADULT</FirstName>
   <LastName>ONE</LastName>
  </GuestInfo>
 </GuestInfos>
</RoomInfo>
</Booking>
</GetBookingResponse>
```

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Get Hotel Detail

Get hotel detail request will be create from hotel search response.

Request URL: http://test.xmlhub.com/testpanel.php/action/gethoteldetails

I. Get Hotel Detail – Request

Header Parameters

Attributes	Data Type	Description	Required
x-api-key	String	x-api-key is a unique code assigned to the user by XMLHUB. This needs to passed in Request Headers.	Yes

For Get Hotel Detail Request

Attributes	Data Type	Description	Required
HotelDetailsRequest	Array	Main Header tag for Hotel Detail Request	Yes
Authentication	Array	It includes all the parameters required to uniquely identify a user	Yes
AgentCode	String	AgentCode is a unique code assigned to the user by XMLHUB	Yes
UserName	String	UserName is self-generated by the user for himself at the time of registration	Yes
Hotels	Array	Parent tag which include HotelIds whose details are required	Yes
HotelId	String	Id from hotel search response. If Id=0 then it will not return any hotel details.	Yes

XML Request

Headers

x-api-key: XXXXXX

```
<?xml version="1.0"?>
<HotelDetailsRequest>
 <Authentication>
  <AgentCode>XXXXX</AgentCode>
  <UserName>XXXXX</UserName>
 </Authentication>
 <Hotels>
  <HotelId>XHUB18</HotelId>
 </Hotels></HotelDetailsRequest>
```

II. Get Hotel Detail – Response

For Get Hotel Detail Response

Attributes	Data Type	Description	Example
HotelDetailsResponse	Array	Main Header tag of Hotel Details Response	
Hotels	Array	Parent tag which include all the details of the requested Hotel Ids	

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Attributes	Data Type	Description	Example
HotelId	String	HotelId which was passed in Hotel Detail request	XHBE9179
HotelName	String	Name of the hotel	Minotel Prince de Liege
Rating	Integer	Star Rating of the hotel	3
City	String	City in which the hotel is located	Brussels
Country	String	Country's name in which the hotel is located	Belgium
Location	String	Location of the hotel	
Phone	String	Phone number of hotel's contact person	9876543210
Telephone	String	Telephone number of hotel's contact person	120-222214
Fax	String	Fax details of the hotel	
Email	String	Email address of the hotel	
Website	String	Website URL of the hotel	
Description	Text	Description/Information about the hotel	
HotelAddress	String	Address of the hotel	CHAUSSEE DE NINOVE 664 Brussels
Latitude	String	Latitude coordinates of the hotel	50.8468
Longitude	String	Longitude coordinates of the hotel	4.29978
HotelPostalCode	String	Postal code of the hotel	1070
HotelAmenities	String	List of amenities of the hotel	
RoomAmenities	String	List of amenities of the hotel	
Images	Array	It includes image tags under it	
Image	Array	File path of a hotel image	

XML Response


```
<?xml version="1.0"?>
<HotelDetailsResponse>
 <Hotels>
  <HotelId>XHBE9179</HotelId>
  <HotelName>Minotel Prince de Liege</HotelName>
  <Rating>3</Rating>
  <City>Brussels</City>
  <Country>Belgium</Country>
  <Location/>
  <Phone/>
  <Telephone/>
  <Fax/>
  <Email/>
  <Website/>
  <Description>The ideally located and recently renovated hotel includes facilities as 24-hour reception desk, shuttle service, tourist information office, business center, private garage, restaurant, airconditioned conferences/banquets facilities, free WiFi internet co</Description>
  <HotelAddress>CHAUSSEE DE NINOVE 664 Brussels</HotelAddress>
```


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<Latitude>50.8468</Latitude>
<Longitude>4.29978</Longitude>
<HotelPostalCode>1070</HotelPostalCode>
<HotelAmenities>Bathroom,Shower,Hairdryer,Direct dial telephone,Satellite / cable TV,Internet access,Double bed, Individual heating,Reception area,24h check-in,24h. Reception,Lift-s,Bar-s,Conference room,Breakfast room,Restaurant -s,Restaurant - non-smoking area,Mobile ph</HotelAmenities>
<RoomAmenities/>
<Images>
<Image>http://test.xmlhub.com/ ..... /images?img=aHR0cDovL2ltYWdlLm1ldGdsb2JhbC5jb20vaG90ZWxpbWFnZXMvQkVTOFJFLzEzMDUzNTlfMHgwLmpwZ2h0dHA6Ly9pbWFnZS5tZXRnbG9iYWwuY29tL2hvdGVsaW1hZ2VzL0JFUzhSRS8xMzA1MzU0XzM5MHgwLmpwZw==</Image>
<Image>http://test.xmlhub.com/...../images?img=aHR0cDovL2ltYWdlLm1ldGdsb2JhbC5jb20vaG90ZWxpbWFnZXMvQkVTOFJFLzEzMDUzNTZfMzkweDAuanBn</Image>
</Images>
</Hotels></HotelDetailsResponse>

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Hotel Booking Cancellation Policy after Booking

Hotel booking cancellation policy request will be create from hotel search response.

Request URL: http://test.xmlhub.com/testpanel.php/action/getCancellationPolicyAfterBooking

I. Hotel Booking Cancellation Policy after Booking – Request

Header Parameters

Attributes	Data Type	Description	Required
x-api-key	String	x-api-key is a unique code assigned to the user by XMLHUB. This needs to be passed in Request Headers.	Yes

For Hotel Booking Cancellation Policy after Booking Request

Attributes	Data Type	Description	Required
CancellationPolicyAfter BookingRequest	Array	Main Header Tag for CancellationPolicyAfterBookingRequest	
Authentication	Array	It includes all the parameters required to uniquely identify a user	Yes
AgentCode	String	AgentCode is a unique code assigned to the user by XMLHUB	Yes
UserName	String	UserName is self-generated by the user for himself at the time of registration	Yes
BookingId	String	Same booking Id which is received in Hotel Booking API response is to be passed here	Yes
BookingCode	String	Same booking Code which is received in Hotel Booking API response is to be passed here	Yes

XML Request

Headers x-api-key: XXXXXX

```
<CancellationPolicyAfterBookingRequest>
    <Authentication>
        <AgentCode>XXXXX</AgentCode>
        <UserName>XXXXX</UserName>
    </Authentication>
    <BookingId>XHUB8546EF</BookingId>
    <BookingCode>XHUB46EFFC </BookingCode>
</CancellationPolicyAfterBookingRequest>
```

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II. Hotel Booking Cancellation Policy after Booking – Response

For Hotel Booking Cancellation Policy after Booking Response

Attributes	Data Type	Description	Example
CancellationPolicyAfterBookingResponse	Array	Main Header Tag for CancellationPolicyAfterBookingResponse	
CancellationPolicyResponse	Array	Parent tag which includes Cancellation Policy Information	
CancellationInformations	Array	It includes multiple <CancellationInformation> tags under it	
CancellationInformation	Array	It holds all the information details related to cancellation policy	
StartDate	Date Time	This is the start date for that particular cancellation policy. Charges mentioned for this period will be applicable if cancelled after this date.	08 Jul 2015 00:00:00
EndDate	Date Time	This is the end date for that particular cancellation policy. Charges mentioned for this period will be applicable if cancelled before this date.	07 Jul 2015 23:59:00
ChargeType	Percentage / Amount	This is the method which will be applicable while calculating cancellation charges	Amount
ChargeAmount	Number	This is the exact amount which will be charged if booking is cancelled between above stated time period	1079.88
Currency	String	This tag contains the code of currency in which agent/client is registered with XMLHUB	AED
Info	String	It includes any specific information related to that particular cancellation policy	

XML Response

```
<CancellationPolicyAfterBookingResponse>
    <CancellationPolicyResponse>
        <CancellationInformations>
            <CancellationInformation>
                <StartDate>17 Nov 2023 00:00:00</StartDate>
                <EndDate>18 Nov 2023 23:59:00</EndDate>
                <ChargeType>Percentage</ChargeType>
                <ChargeAmount>50</ChargeAmount>
                <Currency>USD</Currency>
            </CancellationInformation>
            <CancellationInformation>
                <StartDate>19 Nov 2023 00:00:00</StartDate>
                <EndDate>21 Nov 2023 23:59:00</EndDate>
                <ChargeType>Percentage</ChargeType>
                <ChargeAmount>100</ChargeAmount>
                <Currency>USD</Currency>
            </CancellationInformation>
            <Info> Early checkout, No Show and Late amendments will result in 100% cancellation charges. In case of date change or reduction/Increase in number of nights or change in occupancy, rates are subject to change. </Info>
        </CancellationInformations>
    </CancellationPolicyResponse>
</GetCancellationPolicyAfterBookingResponse>
```

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Hotel Booking Confirmation

Hotel booking confirmation request will return confirmation details which includes confirmation status, hotel confirmation number, hotel contact person name etc. in response.

Request URL: http://test.xmlhub.com/testpanel.php/action/getConfirmationDetails

I. Hotel Booking Confirmation – Request

Header Parameters

Attributes	Data Type	Description	Required
x-api-key	String	x-api-key is a unique code assigned to the user by XMLHUB. This needs to be passed in Request Headers.	Yes

For Hotel Booking Confirmation Request

Attributes	Data Type	Description	Required
HotelConfirmationRequest	Array	Main Header tag for Hotel Confirmation Request	
Authentication	Array	It includes all the parameters required to uniquely identify a user	Yes
AgentCode	String	AgentCode is a unique code assigned to the user by XMLHUB	Yes
UserName	String	UserName is self-generated by the user for himself at the time of registration	Yes
Confirmation	Array	This tag includes Booking Id for which Hotel Booking confirmation is required	Yes
BookingId	String	Same Booking Id which is received in Hotel Booking API response need to be passed here	Yes
BookingCode	String	Same Booking Code which is received in Hotel Booking API response need to be passed here	

XML Request

Headers

x-api-key: XXXXXX

```
<HotelConfirmationRequest>
 <Authentication>
  <AgentCode>XXXXX</AgentCode>
  <UserName>XXXXX</UserName>
 </Authentication>
 <Confirmation>
  <BookingId>XHUB535527</BookingId>
  <BookingCode>XHUB2145429</BookingCode>
 </Confirmation>
</HotelConfirmationRequest>
```

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II. Hotel Booking Confirmation – Response

For Hotel Booking Confirmation Response

Attributes	Data Type	Data Type	Example
HotelConfirmationResponse	Array	Header tag for HotelConfirmationResponse	
ConfirmationDetails	Array	This includes all the details related to hotel confirmation	
ConfirmationStatus	String	Status of the booking whose Booking Code was passed in request.	Pending, Unreachable, Dispute, Confirmed
HotelTelephoneNo	String	Hotel Telephone no	787****757
HotelStaffName	String	Hotel Staff Name	Terds Ress
HotelConfirmationNo	String	Hotel Booking Confirmation No	123456
ConfirmationNote	String	Notes for booking, if any.	Booking Confirmed

XML Response

```
<HotelConfirmationResponse>
 <ConfirmationDetails>
  <HotelTelephoneNo>787****757</HotelTelephoneNo>
  <HotelStaffName>Terds Ress</HotelStaffName>
  <HotelConfirmationNo>123456</HotelConfirmationNo>
  <ConfirmationStatus>Confirmed</ConfirmationStatus>
  <ConfirmationNote>Booking Confirmed</ConfirmationNote>
 </ConfirmationDetails>
</HotelConfirmationResponse>
```

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Get Hotel Booking List

This API allows agents to retrieve multiple booking records in a single request, supporting up to 1,000 records per call with pagination. A maximum date range of 30 days is applicable to the Check-in Date and Booking Date filters which are optional. Also, one more filter is there for booking type where agent can fetch booking details for ALL or XML or POS. Furthermore, API support pagination as well so agent has to pass PageNumber after getting first response until total pages to get all bookings.

Request URL: http://test.xmlhub.com/testpanel.php/action/getbookinglist

II. Hotel Booking List – Request

Attributes	Data Type	Data Type	Required
GetBookingListRequest	XML Object	Root element of the booking list request.	Yes
BookingType	String	Specifies the type (ALL/XML/POS) of bookings to be retrieved.	Yes
Pagination	Object	If you will not pass this tag then by default it will consider page 1.	No
PageNumber	Integer	Pass page index like 1, 2, 3, 4 until total pages of first response.	No
Authentication	Object	Contains agent authentication details required to access the API.	Yes
AgentCode	String	Agent Code is a unique code assigned to the user by XMLHUB	Yes
UserName	String	User Name is self-generated by the user for himself at the time of registration	Yes
Password	String	Password associated with the agent account.	Yes
BookingCreationDate	Object	Specifies the booking creation date range. A maximum period of 30 days is allowed.	No
StartDate	Date	Starting date (YYYY-MM-DD) of the booking creation date filter.	No
EndDate	Date	Ending date (YYYY-MM-DD) of the booking creation date filter.	No
CheckInDate	Object	Specifies the check-in date range. A maximum period of 30 days is allowed.	No
StartDate	Date	Starting date (YYYY-MM-DD) of the check-in date filter.	No
EndDate	Date	Ending date (YYYY-MM-DD) of the check-in date filter.	No

XML Request

```
<GetBookingListRequest>
        <BookingType>ALL</BookingType>
        <Pagination>
                <PageNumber>1</PageNumber>
        </Pagination>
        <Authentication>
                <AgentCode>XXXXX</AgentCode>
                <UserName>XXXXX</UserName>
                <Password>XXXXX</Password>
        </Authentication>
        <BookingCreationDate>
                <StartDate>2026-08-01</StartDate>
                <EndDate>2026-08-30</EndDate>
        </BookingCreationDate>
        <CheckInDate>
```

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```
                <StartDate>2026-8-01</StartDate>
                <EndDate>2026-8-31</EndDate>
        </CheckInDate>
</GetBookingListRequest>
```

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II. Hotel Booking List – Response

Attributes	Data Type	Data Type	Example
GetBookingListResponse	XML Object	Root element of the booking list response.	-
Pagination	Object	Contains pagination details for the retrieved booking records.	-
TotalRecords	Integer	Total number of booking records matching the applied filters.	2
TotalPages	Integer	Total number of pages available based on the requested page size.	1
PageNumber	Integer	Current page number in the response.	1
ReturnedBookings	Integer	Number of booking records returned in the current response.	2
HasNextPage	Boolean	Indicates whether additional pages are available.	false
HasPreviousPage	Boolean	Indicates whether a previous page is available.	false
Bookings	Array	Contains the list of booking records returned by the API.	-
Booking	Object	Contains details of an individual booking.	-
BookingId	String	Unique booking ID generated by the system.	REZ6A797722
BookingCode	String	Unique booking reference code.	6A797722
ClientBookingReference	String	Booking reference provided by the client or agent.	546544
CheckIn	Date	Hotel check-in date.	2026-08-19
CheckOut	Date	Hotel check-out date.	2026-08-21
BookingDate	DateTime	Date and time when the booking was created.	2026-08-10 12:30:50
BookingStatus	String	Current status of the booking.	Confirmed
HotelConfirmationNumber	String	Hotel confirmation number associated with the booking.	1136A7
HotelInfo	Object	Contains hotel and guest-related information.	-
HotelId	Integer	Unique hotel identification number.	226084
HotelName	String	Name of the booked hotel.	Lemon Tree Hotel, Ahmedabad
HotelAddress	String	Complete address of the hotel.	Ahmedabad 380006
HotelCity	String	City where the hotel is located.	Ahmedabad
HotelCityCode	String	Unique city code assigned to the hotel location.	21335
HotelCountryCode	String	ISO country code of the hotel location.	IN
Hoteldescription	String	Description of the hotel, if available.	-
Nationality	String	Nationality code of the lead guest.	IN
LeaderFirstName	String	First name of the lead guest.	Lorem
LeaderLastName	String	Last name of the lead guest.	Ipsum

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Attributes	Data Type	Data Type	Example
CancellationPolicy	Object	Contains cancellation policy details applicable to the booking.	-
CancellationPolicyInfo	String	Detailed cancellation policy and applicable cancellation charges.	No Charges Applicable If Cancelled Before...
CancellationPolicyInfoExtra	Object	Contains additional structured cancellation policy information.	-
Deadline_date	DateTime	Cancellation deadline date and time.	2026-08-14 00:00:00
Price	Decimal	Cancellation charges applicable after the deadline.	447.43
Currency	String	Currency code of the cancellation charge.	INR
RateInfo	Object	Contains booking amount and currency details.	-
CurrencyCode	String	Currency code used for the booking amount.	INR
OriginalBookingAmount	Decimal	Original booking amount at the time of confirmation.	447.43
CurrentBookingAmount	Decimal	Current booking amount associated with the booking.	447.43
RoomInfo	Object	Contains room and occupancy details for the booking.	-
RoomType	String	Name or description of the booked room type.	Deluxe - RO
NoOfAdult	Integer	Total number of adults in the room.	2
NoOfChild	Integer	Total number of children in the room.	0
GuestInfos	Array	Contains guest details associated with the booking.	-
GuestInfo	Object	Contains individual guest information.	-
PaxType	String	Specifies the passenger type.	Adult
Salutation	String	Guest's title or salutation.	Mr
FirstName	String	Guest's first name.	Lorem
LastName	String	Guest's last name.	Ipsum
ChildAge	Integer	Age value associated with the guest record.	30
BoardBasis	String	Meal plan or board basis included with the booked room.	Room Only

XML Response

```
<GetBookingListResponse>
    <Pagination>
        <TotalRecords>2</TotalRecords>
        <TotalPages>1</TotalPages>
        <PageNumber>1</PageNumber>
        <ReturnedBookings>2</ReturnedBookings>
        <HasNextPage>false</HasNextPage>
        <HasPreviousPage>false</HasPreviousPage>
    </Pagination>
    <Bookings>
        <Booking>
            <BookingId>REZ6A797722</BookingId>
            <BookingCode>
```

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```
            <![CDATA[6A797722]]>
        </BookingCode>
        <ClientBookingReference>
            <![CDATA[546544]]>
        </ClientBookingReference>
        <CheckIn>2026-08-19</CheckIn>
        <CheckOut>2026-08-21</CheckOut>
        <BookingDate>2026-08-10 12:30:50</BookingDate>
        <BookingStatus>Confirmed</BookingStatus>
        <HotelConfirmationNumber>
            <![CDATA[1136A7]]>
        </HotelConfirmationNumber>
        <HotelInfo>
            <HotelId>226084</HotelId>
            <HotelName>
                <![CDATA[Lemon Tree Hotel, Ahmedabad]]>
            </HotelName>
            <HotelAddress>
                <![CDATA[434/1, Mithakali Six Cross Roads,Ahmedabad 380006]]>
            </HotelAddress>
            <HotelCity>Ahmedabad</HotelCity>
            <HotelCityCode>21335</HotelCityCode>
            <HotelCountryCode>IN</HotelCountryCode>
            <Hoteldescription>
                <![CDATA[]]>
            </Hoteldescription>
            <Nationality>IN</Nationality>
            <LeaderFirstName>
                <![CDATA[testttt]]>
            </LeaderFirstName>
            <LeaderLastName>
                <![CDATA[tstsft]]>
            </LeaderLastName>
            <CancellationPolicy>
                <CancellationPolicyInfo>
                    <![CDATA[No Charges Applicable If Cancelled Before 13 Aug 2026 23:59:59 Hrs IST
<br/>Charges - 447.43 INR Applicable If Cancelled After 14 Aug 2026 00:00:00 Hrs IST <br/>For Charges
On Refund On Credit Card, Please Refer To Cards &amp;amp; Refunds Policy Mentioned On Rezlive.com<br/>]]>
                </CancellationPolicyInfo>
                <CancellationPolicyInfoExtra>
                    <Deadline_date>2026-08-14 00:00:00</Deadline_date>
                    <Price>447.43</Price>
                    <Currency>INR</Currency>
                </CancellationPolicyInfoExtra>
            </CancellationPolicy>
        </HotelInfo>
        <RateInfo>
            <CurrencyCode>INR</CurrencyCode>
            <OriginalBookingAmount>447.43</OriginalBookingAmount>
            <CurrentBookingAmount>447.43</CurrentBookingAmount>
        </RateInfo>
        <RoomInfo>
            <RoomType>
                <![CDATA[Deluxe - RO]]>
            </RoomType>
            <NoOfAdult>2</NoOfAdult>
            <NoOfChild>0</NoOfChild>
            <GuestInfos>
                <GuestInfo>
                    <PaxType>Adult</PaxType>
                    <Salutation>Mr</Salutation>
                    <FirstName>
                        <![CDATA[testttt]]>
                    </FirstName>
                    <LastName>
                        <![CDATA[tstsft]]>
```


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```
                    </LastName>
                    <ChildAge>30</ChildAge>
                </GuestInfo>
                <GuestInfo>
                    <PaxType>Adult</PaxType>
                    <Salutation>Mr</Salutation>
                    <FirstName>
                        <![CDATA[test]]>
                    </FirstName>
                    <LastName>
                        <![CDATA[gh]]>
                    </LastName>
                    <ChildAge>30</ChildAge>
                </GuestInfo>
            </GuestInfos>
            <BoardBasis><![CDATA["onkeypress="alert(document.domain)"-Room Only]]></BoardBasis>
        </RoomInfo>
    </Booking>
    <Booking>
        <BookingId>REZ6A75B79A</BookingId>
        <BookingCode>
            <![CDATA[6A75B79A]]>
        </BookingCode>
        <ClientBookingReference>
            <![CDATA[56546546]]>
        </ClientBookingReference>
        <CheckIn>2026-08-12</CheckIn>
        <CheckOut>2026-08-13</CheckOut>
        <BookingDate>2026-08-07 16:16:50</BookingDate>
        <BookingStatus>On Request</BookingStatus>
        <HotelConfirmationNumber>
            <![CDATA[6A75B7]]>
        </HotelConfirmationNumber>
        <HotelInfo>
            <HotelId>301588</HotelId>
            <HotelName>
                <![CDATA[The Fern Gardenia Resort]]>
            </HotelName>
            <HotelAddress>
                <![CDATA[Devabag,Canacona,Goa 403702]]>
            </HotelAddress>
            <HotelCity>Goa</HotelCity>
            <HotelCityCode>32439</HotelCityCode>
            <HotelCountryCode>IN</HotelCountryCode>
            <Hoteldescription>
                <![CDATA[]]>
            </Hoteldescription>
            <Nationality>IN</Nationality>
            <LeaderFirstName>
                <![CDATA[Test]]>
            </LeaderFirstName>
            <LeaderLastName>
                <![CDATA[test]]>
            </LeaderLastName>
            <CancellationPolicy>
                <CancellationPolicyInfo>
                    <![CDATA[No Charges Applicable If Cancelled Before 10 Aug 2026 23:59:59 Hrs IST
<br/>Charges - 12.76 USD Applicable If Cancelled After 11 Aug 2026 00:00:00 Hrs IST <br/>For Charges On
Refund On Credit Card, Please Refer To Cards &amp;amp; Refunds Policy Mentioned On Rezlive.com<br/>]]>
                </CancellationPolicyInfo>
                <CancellationPolicyInfoExtra>
                    <Deadline_date>2026-08-11 00:00:00</Deadline_date>
                    <Price>12.76</Price>
                    <Currency>USD</Currency>
                </CancellationPolicyInfoExtra>
            </CancellationPolicy>
```

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```
            </HotelInfo>
            <RateInfo>
                <CurrencyCode>USD</CurrencyCode>
                <OriginalBookingAmount>1133.23</OriginalBookingAmount>
                <CurrentBookingAmount>1133.23</CurrentBookingAmount>
            </RateInfo>
            <RoomInfo>
                <RoomType>
                    <![CDATA[Superior Deluxe - breakfast]]>
                </RoomType>
                <NoOfAdult>2</NoOfAdult>
                <NoOfChild>0</NoOfChild>
                <GuestInfos>
                    <GuestInfo>
                        <PaxType>Adult</PaxType>
                        <Salutation>Mr</Salutation>
                        <FirstName>
                            <![CDATA[Test]]>
                        </FirstName>
                        <LastName>
                            <![CDATA[test]]>
                        </LastName>
                        <ChildAge>30</ChildAge>
                    </GuestInfo>
                    <GuestInfo>
                        <PaxType>Adult</PaxType>
                        <Salutation>Mr</Salutation>
                        <FirstName>
                            <![CDATA[testggg]]>
                        </FirstName>
                        <LastName>
                            <![CDATA[test]]>
                        </LastName>
                        <ChildAge>30</ChildAge>
                    </GuestInfo>
                </GuestInfos>
                <BoardBasis>
                    <![CDATA[1 Hour Alcoholic Cocktails served in Room, Day time Butler service, Free
Internet, Fruit Basket and Welcome Drink on arrival-Bed & Breakfast]]>
                </BoardBasis>
            </RoomInfo>
        </Booking>
    </Bookings>
</GetBookingListResponse>
```

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Error Messages

Error Message	Description
Invalid IP address or IP address does not match	IP address entered is not valid or it doesn't match with the one registered with XMLHUB
Agent Not Found	Agent is not available in XMLHUB database
You are not an authorized user	Credentials you're using are not correct.
Xml Request is incorrect	XML Request Syntax is not correct.
We're sorry, but it appears that the API key you provided in your XML request is invalid or incorrect. Please double-check the API key you're using to ensure it is accurate and IP's are whitelisted.	x-api-key is not correct or IP address is not whitelisted.
Sorry, but it seems you've exceeded your rate limit. To ensure fair usage and maintain the quality of our services, we must temporarily block your searches for the next XX. Please take this time to review our usage policies and consider optimizing your search queries to avoid hitting the rate limit in the future. If you require immediate assistance, feel free to contact our support team, and we'll do our best to assist you. We apologize for any inconvenience this may cause and appreciate your understanding.	User is blocked for XX Seconds, As exceeded rate limit for searches.
Please provide booking information	Booking information is not entered as per request
Arrival Date must be greater than or same as Current Date	You've selected an arrival date in past. Please change the date to current date or greater than it
Please enter Arrival Date	You've not selected any arrival date/check-in date. Please select an arrival date to avoid this error.
Departure Date must be greater than Current Date	Check-Out date should be greater than current date.
Departure Date must be greater than Arrival Date.	Check-Out date should be greater than arrival date/ check-in date.
Please provide Departure Date	You've not selected any check-out date for the booking
Please provide Country Code	You've not provided country code.
Please provide Country Code in UpperCase	Country code should be in UPPERCASE / Capital only.
Please provide City Code	You've not entered selected city's code.
Please provide Hotel Rating	You've not supplied Hotel ratings in the request.
Please provide GuestNationality	Guest Nationality is a mandatory field in XMLHUB. Please provide Guest Nationality in the request.
Please provide Room detail	You've not supplied Room detail in specified format as per requested URL. Please provide room's details for which you want updated rates and cancellation policy.
Please provide maximum three-room detail.	Please provide room details of maximum 3 rooms in a single request.
Please provide Room Type detail.	Please provide Room Type along with room details.
Please provide number of adults for all rooms.	Please specify number of adults for each room.

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Please provide number of children for all rooms. If no child then passes 0.	You've not specified no of children in each room. If there is no child, then pass 0 in the respective tag. i.e. **<Children>0</Children>**
Please provide child age.	Please provide age of the child in case of single child.
Please provide all children's age.	Please provide age of all the children mentioned in the children tag.
Please provide child age between 2 to 12.	Permissible age of each child is between 2 to 12.
Please provide only Integer value in child age.	Age should be supplied only as an integer value.
Please enter correct bookingkey	Please enter the same booking key which was sent in <bookingkey> tag in search response.
Please provide pre-booking information	Please provide all the required information as Pre-booking API
Please provide HotelId.	You've missed HotelId in the request
Please provide Currency Code.	Please mention Currency Code in the request
Please enter correct room type detail as room wise	If you're providing multiple room details, then please make sure Room Type should be sent in room details according to respective room
Please enter TotalRooms	Please provide a value for <TotalRooms> tag
Please enter correct TotalRooms	Please enter correct value in <TotalRooms> tag as per availability response
Please provide total rates.	Please provide a value in <TotalRate> tag
Please enter correct TotalRate as room wise	Please enter correct value in <TotalRate> tag as per availability response
Please provide room's booking key.	Please provide booking key value returned in <BookingKey> tag in availability response
Please provide number of adults in all rooms.	Please specify correct number of adults for each room
Please provide number of children for all the rooms. If there is no child then pass 0.	Please specify correct number of children for each room. If no child is there, then pass 0 in the specified tag
Please provide age for children. If there is no child then pass 0.	Please provide age of each child. If no child is there, then pass 0 in the specified tag

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Sample Scripts

Please find below all the scripts.

I. PHP Script

```
<?php
set_time_limit(0);
$str = "<HotelFindRequest>
 <Authentication>
 <AgentCode>XXXXXX</AgentCode>
  <UserName>XXXXXX</UserName>
 </Authentication>
 <Booking>
  <ArrivalDate>01/10/2023</ArrivalDate>
  <DepartureDate>02/10/2023</DepartureDate>
  <CountryCode>AE</CountryCode>
  <City>968</City>
  <GuestNationality>TH</GuestNationality>
  <HotelRatings>
   <HotelRating>1</HotelRating>
   <HotelRating>2</HotelRating>
   <HotelRating>3</HotelRating>
   <HotelRating>4</HotelRating>
   <HotelRating>5</HotelRating>
  </HotelRatings>
  <Rooms>
   <Room>
    <Type>Room-1</Type>
    <NoOfAdults>2</NoOfAdults>
    <NoOfChilds>0</NoOfChilds>
   </Room>
  </Rooms>
 </Booking>
</HotelFindRequest>"; file_put_contents("xml/resquest".time().".xml", $str);
$url = "http://test.xmlhub.com/testpanel.php/action/findhotel";
$headers = array('x-api-key: XXXXXX');
$ch = curl_init();
//set the url, number of POST vars, POST data
curl_setopt($ch, CURLOPT_URL, $url);
curl_setopt($ch, CURLOPT_POST, 1);
curl_setopt($ch, CURLOPT_POSTFIELDS, "XML=" . urlencode($str));
curl_setopt($ch, CURLOPT_SSL_VERIFYPEER, false);
curl_setopt($ch, CURLOPT_RETURNTRANSFER, true);
curl_setopt($ch, CURLOPT_HTTPHEADER, $headers);
//curl_setopt($ch, CURLOPT_HTTPHEADER, array('Accept-Encoding: gzip, deflate'));
//execute post $result =
curl_exec($ch); if
($result === false) {
  echo 'Curl error: ' . curl_error($ch);
}
//close connection
curl_close($ch);
header("Content-type:
text/xml");
print_R(gzdecode($result));
//exit;
?>
```

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II. JAVA Script

```
package com.hotel.bo; import
java.io.BufferedReader; import
java.io.DataOutputStream; import
java.io.InputStreamReader; import
java.net.HttpURLConnection;
import java.net.URL;
public class HttpURLConnectionExample { public static void
      main(String[] args) throws Exception {
            HttpURLConnectionExample http = new
            HttpURLConnectionExample(); System.out.println("\nTeString 2 - Send
            Http POST request"); http.sendPost();
      }
      // HTTP POST request
      private void sendPost() throws Exception {
            String urlParameters =
" <HotelFindRequest>
      <Authentication>
            <AgentCode>XXXXXX</AgentCode>
            <UserName>XXXXXX</UserName>
      </Authentication>
      <Booking>
            <ArrivalDate>25/02/2023</ArrivalDate>
            <DepartureDate>26/02/2023</DepartureDate>
            <CountryCode>AE</CountryCode>
            <City>968</City>
            <GuestNationality>IN</GuestNationality>
            <HotelRatings>
                  <HotelRating>1</HotelRating>
                  <HotelRating>2</HotelRating>
                  <HotelRating>3</HotelRating>
                  <HotelRating>4</HotelRating>
                  <HotelRating>5</HotelRating>
            </HotelRatings>
            <Rooms>
                  <Room>
                        <Type>Room-1</Type>
                        <NoOfAdults>1</NoOfAdults>
                        <NoOfChilds>2</NoOfChilds>
                        <ChildrenAges>
                              <ChildAge>3</ChildAge>
                              <ChildAge>5</ChildAge>
                        </ChildrenAges>
                  </Room>
                  <Room>
                        <Type>Room-2</Type>
                        <NoOfAdults>2</NoOfAdults>
                        <NoOfChilds>1</NoOfChilds>
                        <ChildrenAges>
                              <ChildAge>2</ChildAge>
                        </ChildrenAges>
                  </Room>
            </Rooms>
      </Booking>
</HotelFindRequest> ";
            String url = "http://test.xmlhub.com/testpanel.php/action/findhotel";
            URL obj = new URL(url);
            HttpURLConnection con = (HttpURLConnection) obj.openConnection();
            //add reuqest header
            con.setRequestMethod("POST");
            con.setDoInput(true);
            con.setDoOutput(true);
```

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```
            con.setUseCaches(false);
            //con.setAllowUserInteraction(false);
            //con.setRequestProperty("Content-type", "text/xml"); con.setRequestProperty("Content-
            Type", "text/html; charset=utf-8"); con.setRequestProperty("Connection", "Keep-Alive");
            //System.out.println("Content "+con.getContentType());
            //con.setRequestProperty("Accept","text/html,application/xhtml+xml,application/xml;q=0.9,*/*;q=0.8");
            con.setRequestProperty("Accept-Language", "en-US,en;q=0.5");
            con.setRequestProperty("enctype",  "application/x-www-form-urlencoded");
             // Replace with your API key
             string apiKey = "XXXXXX";
            // Add the API key to the request headers
            client.DefaultRequestHeaders.Add("x-api-key", apiKey);
            //con.setRequestProperty("Content-Length", Integer.toString(urlParameters.length()));
            // Send post request
            DataOutputStream wr = new
            DataOutputStream(con.getOutputStream());
            wr.writeBytes(urlParameters); wr.flush();
            wr.close();
            int responseCode = con.getResponseCode();
            System.out.println("\nSending 'POST' request to URL : " + url);
            System.out.println("Post parameters : " + urlParameters);
            System.out.println("Response Code : " + responseCode);
            BufferedReader in = new BufferedReader(new InputStreamReader(con.getInputStream()));
            String inputLine;
            StringBuffer response = new StringBuffer();
            while ((inputLine = in.readLine()) != null) {
                  response.append(inputLine);
            }
            in.close();
            //print result
           System.out.println(response.toString());
      }
}
```

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III. .Net Script

```
string Url = "http://test.xmlhub.com/testpanel.php/action/findhotel";
string req = "<HotelFindRequest>
              <Authentication>
               <AgentCode>XXXXXX</AgentCode>
               <UserName>XXXXXX</UserName>
              </Authentication>
              <Booking>
               <ArrivalDate>15/10/2023</ArrivalDate>
               <DepartureDate>17/10/2023</DepartureDate>
               <CountryCode>AE</CountryCode>
               <City>968</City>
               <GuestNationality>IN</GuestNationality>
               <HotelRatings>
                <HotelRating>1</HotelRating>
                <HotelRating>2</HotelRating>
                <HotelRating>3</HotelRating>
                <HotelRating>4</HotelRating>
                <HotelRating>5</HotelRating>
               </HotelRatings>
               <Rooms>
                <Room>
                 <Type>Room-1</Type>
                 <NoOfAdults>1</NoOfAdults>
                 <NoOfChilds>2</NoOfChilds>
                 <ChildrenAges>
                  <ChildAge>3</ChildAge>
                  <ChildAge>5</ChildAge>
                 </ChildrenAges>
                </Room>
                <Room>
                 <Type>Room-2</Type>
                 <NoOfAdults>2</NoOfAdults>
                 <NoOfChilds>1</NoOfChilds>
                 <ChildrenAges>
                  <ChildAge>2</ChildAge>
                 </ChildrenAges>
                </Room>
               </Rooms>
              </Booking>
             </HotelFindRequest>";
// Create a request using a URL that can receive a post.
WebRequest request = WebRequest.Create(Url);
// Set the Method property of the request to POST.
request.Method = "POST";
// Create POST data and convert it to a byte array. string postData =
"XML=" + HttpContext.Current.Server.UrlEncode(req); byte[]
byteArray = Encoding.UTF8.GetBytes(postData);
// Set the ContentType property of the WebRequest.
//request.ContentType = "application/xml";
request.ContentType = "application/x-www-form-urlencoded";
request.setRequestProperty("x-api-key", "XXXXX");
// Set the ContentLength property of the WebRequest.
request.ContentLength = byteArray.Length;
// Get the request stream.
Stream dataStream = request.GetRequestStream();
// Write the data to the request stream.
dataStream.Write(byteArray, 0, byteArray.Length);
// Close the Stream object.
dataStream.Close();
// Get the response.
WebResponse response = request.GetResponse();
```

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```
// Get the stream containing content returned by the server.
dataStream = response.GetResponseStream();
// Open the stream using a StreamReader for easy access.
StreamReader reader = new StreamReader(dataStream);
// Read the content.
string responseFromServer = reader.ReadToEnd();
```

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Certification Process

We hope by this time, you are done with integration of XMLHUB and want to move ahead with Certification Process. Below is a quick checklist of items that should be implemented at your end before proceeding for Certification process. Below section consists of mandatory information that needs to be displayed at various pages at client's end. It is highly recommended that client implement the below details before going for Certification process. This will also help us in reducing lead time of certification process.

Page vs. Information	Room Description	Room Type	Cancellation Policy	Inclusions (Board Basis etc.)	Contract Comment
Listing Page	Yes	Yes	Yes	Yes	Not Applicable
Pax Information Page	Yes	Yes	Yes	Yes	Yes
Payment/ Check Out Page	Yes	Yes	Yes	Yes	Yes
Booking Success/ Voucher Page	Yes	Yes	Yes	Yes	Yes
Voucher sent in email	Yes	Yes	Yes	Yes	Yes

- Room Description – This can be fetched from **<RoomDescription>** tag under Availability Response. This tag includes special offers and information pertaining to that room.

  E.g. <**RoomDescription**>Free High-speed Internet </**RoomDescription**>

- Room Type – This can be fetched from **<Type>** tag under Availability Response.

  E.g. <**Type**>Deluxe Room, 1 King Bed</**Type**>

- Cancellation Policy – It is recommended that at listing page you call our **getcancellationpolicy** API and on later pages you use Cancellation policy mentioned in Pre-Book response.
- Inclusions – It is mandatory to specify meal plan and other inclusions associated with that room type. This can be fetched from <**BoardBasis**> under Availability response.

  E.g. <**BoardBasis**>Room Only No Breakfast</**BoardBasis**>

- Contract Comment – This can be fetched from **<TermsAndConditions>** tag under Prebook Response. This includes all the Hotel Specific Special Check-In and Know Before You Go kind of information.

  E.g. <TermsAndConditions>Hotel Restaurant is closed. Valid from 30/11/2023 to 10/12/2023. **</TermsAndConditions>**

Booking Code – XMLHUB is providing two specific tags - **<BookingCode>** and **<BookingId>** in Booking Response. Booking Confirmation number should only be <BookingCode> and not <BookingId>. It is recommended to use only <BookingCode> wherever you're displaying Confirmation Number E.g. Voucher sent in email, Booking Success Page.

- Compression format – It is recommended that you use **GZIP Compression** to get fast response from our end.

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Frequently Asked Questions (FAQ)

General

1. Why XMLHUB.com?

If you are looking one stop solution for all your hotel requirements, we provide a blend of variety and options under one roof. Instead of accessing multiple suppliers to figure out the best rate and availability we do that for you giving you customized solutions which help you to focus on your business efficiently.

2. How can I connect to XMLHUB APIs?

Simply connect us on **xmlsupport@rezlive.com** Our representative will get in touch with you to take the discussion forward. You can also fill in the Registration form given at XMLHUB.com using Join Now option.

3. What payment options are available in the XMLHUB API?

We provide multiple payment options to our Partners after analyzing their needs. We have Cash, Credit, Prepayment options and Payment gateway options. However, we suggest you to discuss the payment options with our Sales Team.

4. Can I be a Supplier and Buyer both?

Yes, as long as your inventory is unique, we don't have any problem in getting the supply from you. However, our product team will have to evaluate the product offering before working on the integration.

5. How does my account work i.e. the payments and billing cycle?

There are standard norms on which we work. We will like to discuss this in details with each of our partners individually. You can write to us on **xmlsupport@rezlive.com** for any queries you may have. Payments and Billing Cycle are decided on a case-to-case basis depending on various factors like Security Deposit, Exposure required and your anticipated Business Volume.

6. Do you provide White label solutions?

Yes. You can get in touch with us on **xmlsupport@rezlive.com** with your requirement and our team will get in touch with you to understand the requirements.

7. Do you provide confirmation from hotel side for each booking?

Yes. For each and every booking that takes place through our system, we reconfirm the status of booking from hotel side also.

8. Can I have multiple accounts?

No. We offer only one account to one Travel Partner whether you're a Buyer or a Supplier or Both.

9. How can we track the bookings that have been booked using the XMLHUB API?

XMLHUB provides a dashboard for this purpose. You can view the bookings, booking details, account details etc. using the dashboard. The dashboard is provided, when you log in into your account on XMLHUB. You can search for bookings based on customer details and booking-references to help service your customer.

10. Does XMLHUB provide data for Sightseeing and Transfers also apart from hotels?

No. XMLHUB only provides XML data related to hotels.

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Technical

11. What is the support turnaround time?

You can expect a reply from our side with-in 24 hours of your request time.

12. What is the general process flow for API usage?

- Make a search call with the parameters as specified in the API documentation.
- Make a pre-book call and cancellation policy call with the information obtained from the response of the search call.
- A book call is then made with the information obtained from the response of the pre-book call. O A cancel call can be made as per the rules within the API documentation.

13. How safe it is to use my Credit/Debit card on your website?

We operate our website with an SSL certificate to ensure safe encryption of your details. When you go for a booking, the website becomes secure by itself. You also have to pass standard 3D security in order to confirm a booking.

14. How does the cancellation policy work?

Cancellation policy may vary from hotel to hotel. XMLHUB.com clearly shows the cancellation policy before you confirm the booking. Some hotels have a non-refundable policy. It is client's responsibility to carefully check the cancellation policy prior to confirming the booking.

15. Do you allow partial cancellations for a single booking?

No. The service does not allow partial cancellations. A complete booking will be cancelled if you opt for cancellation.

16. How do we track transactions on the API system with our own key?

In the Book call, pass in your transaction ID in the <AgentRefNo> element. You can retrieve the itinerary details using the same transaction id.

17. What is the status of booking happened from Partner's side? What are the different statuses available in your system?

Generally, a booking happened from partner's end gets **Vouchered** status.

Apart from this, other available statuses are:

- **Confirmed –** Once a booking gets confirmed on our system.
- **Vouchered –** Once payment has been made for a confirmed booking.
- **Invoiced – Cancelled –** Once a booking gets cancelled after being vouchered but before cancellation deadline.
- **Cancelled –** Once a booking gets cancelled after confirmation before being vouchered and before it reaches cancellation deadline.
- **In Process Cancel –** Once a booking is requested to cancel after being vouchered after cancellation deadline.
- **On Request –** If a booking is made on our system but not confirmed on Supplier's end, then it will be given **On Request** status.

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Another case could be of once a booking is requested to be vouchered after cancellation deadline has passed.

- **Rejected –** If a booking is failed due to some reason, it is allocated with rejected status.

18. Where can I contact for integration related queries?

You can connect to us on xmlsupport@rezlive.com for any integration related issue.

19. What is the nature of Hotel Rates provided by XMLHUB?

XMLHUB provides only **net rates** for each and every hotel room. You can add your markup/discount on this rate.

20. Do you have separate static data for Test and Live environment?

Yes. We have different static data for both the environments. You're supposed to use prescribed dates and destinations during testing.

21. From where can I get the Contract comments? Is it necessary to display them?

You can fetch Contract Comments from **<TermsAndConditions>** tag under Pre-book response. Yes, it is mandatory to mention contract comments on Book/Pax details page if it is provided by us in Pre-book response.

22. What is the prescribed compression method and format by you for faster and better results?

We would advise you to use **GZIP** compression method and format for faster and better results.

23. Which Request URL should be used to get the most updated rates and cancellation policy?

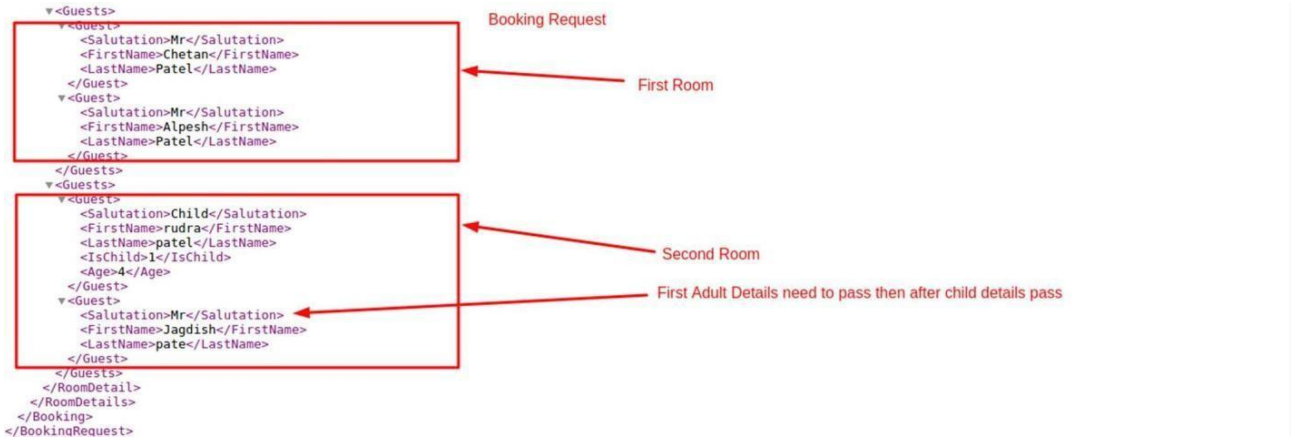
You should use Pre-Book API in order to get the updated rates and cancellation policy before proceeding to booking. We only honor Cancellation Policy from Pre-book response.

24. What could be the possible reason for not getting any response or records as per requested query?

It could be an issue that you are sending the request using an incorrect IP address which is not registered with us in the authentication parameter.

25. How the data (room type, price and Pax details) is sent in a single response for multiple rooms?

Room name, their respective rates and Pax details are sent in a single response using a **Pipe (|) separator**. Room details will belong to the respective rooms in the exact same order which is mentioned in **<Room Detail>/<Type>** tag. Refer to the below sample XML responses for more clarification.



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Escalation Matrix

If you have any query, complaint or feedback for us, please email us at xmlsupport@rezlive.com

We'll be very happy to resolve your issue.

For post-booking assistance, kindly follow the below escalation matrix:

Escalation Type	POC	Job Title	Email
General Queries	Operations	-	ops@xmlhub.com
Level – 1 for Indian Clients	Gaurav Tolani	Asst. Manager – Operations	gaurav.t@rezlive.com
Level – 1 for Far East Clients	Hetvi Panchal	Sr. Operations & Support Executive	hetvi.p@rezlive.com
Level – 1 for Middle East Clients	Yesha Daulat	Asst. Manager – Operations	yesha.d@rezlive.com
	Javed Belim	Team Leader Operations	b.javed@rezlive.com
Level – 2 for all Clients	Munhasirali Shaikh	General Manager - Operations	munhasir.s@rezlive.com

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Go Live!!

Once the certification process is completed, our sales team will get in touch with you for the commercials. Post that, we'll release the live credentials from our end. For more information, please contact us at xmlsupport@rezlive.com.

Once you go live, start sending your queries to xmlsupport@rezlive.com.

Questions?

In case of any queries please feel free to contact your account manager at XMLHUB or just email us at xmlsupport@rezlive.com and we'll get in touch with you.

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